

Survey

SURVEY RESPONSE REPORT

14 December 2023 - 05 February 2024

PROJECT NAME:

Family centre services



SURVEY QUESTIONS

Q1 Please explain your answer

Screen Name Redacted

12/15/2023 01:57 PM

By reducing family centre led activities and increasing health activities you are removing the community lifeline from many young families.

Screen Name Redacted

12/15/2023 02:35 PM

Blenheim is an under utilised resource. It would be much better to keep Centre place as a family centre rather than just a delivery site. Family centres need to be based in areas of highest need.

Screen Name Redacted

12/15/2023 02:42 PM

The loss of any family provision in the city will be detrimental to the families using it.

Screen Name Redacted

12/15/2023 03:01 PM

Families need to access all sites - travel for many families especially those with children with disabilities is extremely difficult

Screen Name Redacted

12/15/2023 03:33 PM

The teams are always welcoming and my children love and benefit from the centres.

Screen Name Redacted

12/15/2023 03:57 PM

I still think that's too many venues. I think four main hubs throughout southend would be enough. And give back the others to the schools to run.

Screen Name Redacted

12/15/2023 04:02 PM

Even if limited services offered this would drastically impact on the levels of support for my family and myself

Screen Name Redacted

12/15/2023 04:11 PM

Eastwood is my closest centre. It being a community venue will result in fewer services being available from my closest venue

Screen Name Redacted

12/15/2023 05:39 PM

At the moment we can walk to Hamstel, but could drive to friars. The only thing is, if any of the centres were to close, I imagine the ones remaining open, would be over crowded or not used if others had no means of transport, or a lot of ppl will lose out on spaces available.

Screen Name Redacted

12/15/2023 06:16 PM

I am quite isolated whilst my husband is at work. The classes have been a lifeline for me to meet other new mums and get out the house especially have a 4 month old during a very wet winter. I have always suffered with anxiety and feel comfortable going to these places.

Being on maternity pay does not leave much after bills to pay for baby classes and without these available i would not be able to attend anything.

Screen Name Redacted

12/15/2023 06:31 PM

I work with vulnerable children in Milton ward. They need as much support as possible in this current economic climate.

Screen Name Redacted

12/15/2023 06:42 PM

We have always used Blenheim as our main centre and have travelled from both Eastwood and Southend to visit this one centre as it's always been a familiar favourite

Screen Name Redacted

12/15/2023 06:56 PM

I use the family centres weekley and have done since I was pregnant with my first child. They provide so much support, knowledge and a happy safe environment for people of all ages, all backgrounds. The current benefit system is niche to only non working parents receiving help. But the family centres are open to all - this is what I feel is positive about it

Screen Name Redacted

12/15/2023 08:15 PM

Friars family centre remaining would allow me to still attend all courses/classes as this is the closest to me.

Screen Name Redacted

12/15/2023 10:01 PM

I used eastwood and prince avenue as main centre to attend classes

Screen Name Redacted

12/15/2023 10:06 PM

Cambridge Road is terrible for parking and a pain to find somewhere along the road. I usually avoid Cambridge Road but I love the lady that runs the sensory class so I usually go just to see her.

Screen Name Redacted

12/16/2023 08:31 AM

The centres are a lifeline for so many families, friendships have been made, support recieved, always made to feel welcome. Starting at antenatal, baby 23, baby massage, sensory, stay and play, bibs and bobs, starting solids, it's all a journey parents go on. By taking this away you will be providing more isolation for families, increased chance of mental health.

Screen Name Redacted

12/16/2023 10:13 AM

Prince avenue is my local family centre that I can walk to with my son, so it would be handy if stay and play classes still ran here. They are always well attend by other mums too!

Screen Name Redacted

As Friars is my closest centre and the proposal is to have that as one

12/17/2023 09:41 AM

of the three main centres, these proposals wouldn't really affect me negatively although for other people in different areas this could have a negative impact.

Screen Name Redacted

12/17/2023 03:14 PM

I have attended antenatal classes, starting solids, baby massage and sensory all at Friars family centre so far. I had my 'chat' with the health visitor regarding starting solids, but with out the in depth starting solid workshop I attend at the centre, I wouldn't have known where to start. The health visitor didn't have enough time spend with me on starting solids. so to take this away from others in my position would be very detrimental. Keep the family centre staff delivering the workshop Fiona and Yvonne are excellent. I have built up a good relationship with staff, which is what makes me want to come to the centres also.

Screen Name Redacted

12/17/2023 03:56 PM

Better quality of service excepted

Screen Name Redacted

12/17/2023 06:54 PM

We visit the family centers for soft and baby play. Different classes. Holiday socials and help with questions about raising children.

Screen Name Redacted

12/18/2023 08:33 AM

Closing centres = more crowding at centres remaining open. Since no extra capacity provided at new centres this is a significant reduction in service provision and will have a negative impact. There can be no claim of a 'continued commitment to reducing health inequality' (or an even better aim of actually improving public health) if you are cutting services.

Screen Name Redacted

12/18/2023 09:55 AM

I am worried that with reduced services we will not be reaching families most at need in the community.

Screen Name Redacted

12/18/2023 09:58 AM

My son loved all the classes that are provider, I take my newborn to the classes, it helped with bonding with new mums to create friendships for the kids, it also helped me guidance with my children

Screen Name Redacted

12/18/2023 10:59 AM

X

Screen Name Redacted

12/18/2023 12:07 PM

We need to understand the difference between a main and a community venue, and what they would offer. We are also a disabled family and cannot access certain venues. Having a variety of venues

and activities enables us and others to be included within services.

Screen Name Redacted

12/18/2023 12:43 PM

I would love to work for your centres in anyway. They are brilliant and have done so much for myself and daughter. Amazing staff, 100% brilliant.

Screen Name Redacted

12/18/2023 12:55 PM

We use the baby groups a lot especially Eastwood and changes to that would mean we are less likely to sue the service as having twins times can be togjt and locations are important. It's been so helpful and one of the few groups we went to in the beginning

Screen Name Redacted

12/18/2023 02:00 PM

FOOD Club on a Saturday at summercourt is a god send to us. I am really worried about the closing of Summercourt and the impact that would have on our family's finances and nutrition.

Screen Name Redacted

12/18/2023 02:08 PM

We attend hiccups at summer court - a support group for hearing impaired children. This would give them less chance of booking their original slot and means we would miss out on the group. Which as a parent of a deaf child has been an absolute lifeline for us. The support we receive and meeting others in the same boat is so valuable

Screen Name Redacted

12/18/2023 03:17 PM

I find the question confusing. If the option is to dial back activity in the 5 community venues but have the bulk of activity in the 3 proposed sites, we live in shoebury and mostly use Friars so would be fine for us but I would worry about families being unable to access services close to their home. You need to consider that going out with a child by car is not possible for everyone and there generally isn't good parking at the centres so this can create a barrier. One of the best things about the current offer is the wide range of venues available across southend.

Screen Name Redacted

12/18/2023 04:28 PM

I am fortunate enough that I can travel with my children to different centres, however I would expect some difficulty in accommodating new activity timetables. I am also aware we might not get to meet such a broad range of people from Southend if travel options become a limiting factor for other families.

Screen Name Redacted

12/18/2023 05:14 PM

I don't travel to shoebury to use friars, parking at Cambridge Road is impossible and I rarely use blenheim.

Screen Name Redacted

12/18/2023 06:11 PM

Without these centres operating as they do, our family will suffer like other families. These centres make us a community, helped us make friends and being local is all positive. Being local means having a smaller carbon foot prints we can walk instead of taking the car.

Screen Name Redacted

12/18/2023 06:46 PM

It would make Friards even busier. Yes, it would be open and it is close to me so I can continue to use the services there. However, it is already difficult sometimes to get booked on to classes or weighing sessions due to popularity.

Screen Name Redacted

12/18/2023 08:42 PM

Too far away to travel and poor parking puts me off

Screen Name Redacted

12/19/2023 06:26 PM

Prince Avenue is our closest children's centre. I only use Centre Place when at work. I dont like to travel and like places to be in walking distance.

Screen Name Redacted

12/20/2023 12:11 PM

Too many of these centres. Close them all for all I care.

Screen Name Redacted

12/20/2023 12:59 PM

Need to be able to walk to centres.after c section couldn't drive. Make friends with local people

Screen Name Redacted

12/20/2023 02:26 PM

This option completely abandons the area of greatest deprivation with only a single main centre available to South Central Southend.

Screen Name Redacted

12/20/2023 04:59 PM

I have no children

Screen Name Redacted

12/20/2023 07:02 PM

These are the main centres we visit

Screen Name Redacted

12/20/2023 07:56 PM

We still consider stay&playschool best extension for nursery, especially the haoscalm type

Screen Name Redacted

12/20/2023 08:30 PM

I have to drive anyway

Screen Name Redacted

12/20/2023 08:42 PM

We live next to Friars this site and service will remain the same.

Screen Name Redacted

12/20/2023 08:47 PM

The family centers offer a great range of activities to do with my son and provide an excellent anti-natal parenting course.

Screen Name Redacted

12/20/2023 09:25 PM

Main family centres are further away

Screen Name Redacted

12/20/2023 09:36 PM

My closest centre (Hamster) wouldn't be a main centre. However Cambridge road is still within walking distance so this option is not too terrible

Screen Name Redacted

12/21/2023 07:09 AM

They need to be accessible

Screen Name Redacted

12/21/2023 07:54 AM

My family are grown up although I have relatives using childrens' services I should like to see more efficient use made of the local centre

Screen Name Redacted

12/21/2023 08:10 AM

I drive and can visit any centre with the activities they put on with my little girl who is 1. Friars is my main centre so doesn't affect me.

Screen Name Redacted

12/21/2023 11:08 AM

As a mum of a 3year old and a mum to be again the family centre is somewhere you can meet with your midwife and health visitor for weigh in sessions. A place for jew mums is key especially in that first year of child's like as a welcoming, knowledgeable space.

Screen Name Redacted

12/21/2023 11:26 AM

The Hamstel Family Centre is in the perfect location for me whereas I would have to drive to the other locations

Screen Name Redacted

12/21/2023 11:55 AM

Lack of baby clinics Lack of support for families Most people will have to access transport to access three family centres No parking or bus links to Cambridge road

Screen Name Redacted

12/21/2023 12:48 PM

Prince Ave is walking distance from me so I go there mainly however I do occasionally go to Blenheim as it's only a short drive away. I probably wouldn't go to the other 2 proposed main family centres

Screen Name Redacted

12/21/2023 01:16 PM

It would reduce the support my family gets from the family centers.

Screen Name Redacted

12/21/2023 02:06 PM

The 3 proposed main sites are all over 1 hour away from my home address, or require me to take 2 buses. This is at best inconvenient or at worst completely impossible to do with small children. There's also the possibility of losing Kent elms library which means even less available to members of the Eastwood community

Screen Name Redacted

12/21/2023 04:24 PM

Able to travel to all family centres, so location not a major issue for our family

Screen Name Redacted

12/21/2023 06:54 PM

Leigh and Westcliff are closest to me but happy to travel to Eastwood as we really like that one use

Screen Name Redacted

12/21/2023 08:25 PM

I agree with closure of St Luke's. Limiting main sites and delivery only will limit universal sessions that are so supportive of families in high need within the area. These are very well accessed sessions for families that need them- particularly a space for the children to play and run around with the high level of flats within the area. I would be saddened to lose the stay and plays as they are detrimental to your local families. From a professional perspective, I have lived through the Essex family hub change, and the reduction in services has had a massive impact on support for families so appreciate some things may need to be referral only, but would really suggest keeping stay and plays etc

Screen Name Redacted

12/22/2023 12:10 AM

I have been a teacher for 15 years and believe families need more support not less. There is a lot of evidence showing that children are entering schools with increasing needs. It does not make sense to reduce family support when evidence points to an increasing need for them.

Screen Name Redacted

12/22/2023 03:10 PM

We love family centers and visit them weekly if meaning that's there only be 3 centres left so less families will be allowed to attend the sessions. We already get turned away at prince avenue sometimes if we late as they are too busy and too many families wanna come. If these sessions will reduce means more times more people will be turned away

Screen Name Redacted

12/22/2023 05:54 PM

The Hamstel site is the closest to us and shoyld remain as it does

Screen Name Redacted

12/27/2023 02:38 PM

Would be better to have weekend and evening options for my husband

Screen Name Redacted

12/28/2023 01:32 PM

I mainly use friars now as the centre itself is nicer than some of the others

Screen Name Redacted

12/28/2023 09:08 PM

I am not a service user so not impacting on my family but was asked to contribute

Screen Name Redacted

1/02/2024 09:14 AM

I no longer have a child under 5 or would need to use the Family Centres. But I am aware from when I did use them that a number of those most reliant on the services offered have to walk to get there as they are on very limited incomes and don't have cars. The services that matter to them would therefore need to remain available at the smaller venues as well as the main centres, or additional support offered to enable them to get there.

Screen Name Redacted

1/02/2024 09:35 AM

I can personally drive, but for those who cannot travel easily it would be detrimental to accessing the children centre's amazing support and activities.

Screen Name Redacted

1/02/2024 11:42 AM

They always provide a wonderful sensory experience and a warm and welcoming atmosphere. I also did the baby sensory when my little one was 3 months old, they are now two and I still meet up with the other mums i met. The support I have found is truly invaluable

Screen Name Redacted

1/02/2024 12:23 PM

Simply because the centre I visit the most (Friars) will remain as a main centre

Screen Name Redacted

1/02/2024 02:56 PM

As a member of staff I believe that it would have a dramatic impact on families accessing services

Screen Name Redacted

1/03/2024 06:57 AM

There needs to be MORE services available, NOT less. These services are vital for families and mums like myself to help meet people and get your head around being a parent.

Screen Name Redacted

1/03/2024 10:54 AM

I do not wish classes to get busier, making it harder to attend with the health and safety capability reaching it's limit and so so e children and families missing out on the opportunity to attend classes.

Screen Name Redacted

1/03/2024 11:19 AM

We dont often get to visit them now due to both children being in school so it would mainly be for half term activities where we have more time freedom so travel isnt an issue

Screen Name Redacted

1/03/2024 11:30 PM

Families in these deprived areas need more provision, not less, and it needs to be nearby so that they can access it without having to travel longer distances with small children

Screen Name Redacted

1/04/2024 06:31 AM

The service is overused by the low income to the detriment of working families

Screen Name Redacted

1/04/2024 09:55 AM

Stopping services at St lukes would not impact me at all.

Screen Name Redacted

1/04/2024 10:37 AM

My daughter & I thoroughly enjoy participating in groups at Eastwood. we have made new friends there & the staff are really helpful & welcoming.

Screen Name Redacted

1/04/2024 12:58 PM

They are very far from where I live and not be a confident driving I don't like driving long distances, also I have a disability and the centres I go to allow me close parking. My anxiety would be through the roof going to different family centres and would be very detrimental to my daughter

Screen Name Redacted

1/04/2024 02:24 PM

We live local to st lukes and hamstel, meaning that there will be a reduction in local events to us

Screen Name Redacted

1/04/2024 03:06 PM

These options are situated in locations that I and my family can most easily access

Screen Name Redacted

1/04/2024 04:24 PM

No parking at Cambridge Road. Summercourt is a much better facility with nearby public parking. Also in a multi-cultural, relatively poor area where families need support.

Screen Name Redacted

1/04/2024 04:58 PM

We would retain core services and support Council Budget

Screen Name Redacted

Don't use the centres any more so rationalise the estate would be

1/04/2024 05:27 PM

good plus save money

Screen Name Redacted

1/04/2024 09:09 PM

Cambridge road is closest but there's not alot of room there compared to other sites I would travel to.

Screen Name Redacted

1/04/2024 09:55 PM

The centres will be over run, we won't be able to access services re centre ratios , it'll put lots of people off of attending , due to travel, access, services being over stretched. The centres will lose the community feel, the guarantee of access to services will be hindered greatly....

Screen Name Redacted

1/04/2024 10:38 PM

Blenheim centre is my closest centre. Only trouble is I find it a bit small and space is obviously very limited therefore some times it's hard to get booked into events. Last year unfortunately I wasn't able to book onto any Christmas parties as they were all so booked up so quickly. So I also fear at have 3 main centres are going to make this worse?

Screen Name Redacted

1/05/2024 12:47 AM

I drive and so services remain accessible. Blenheim, Eastwood and Prince Avenue are all close together and it would be more effective to have a full timetable at one site, whilst also keeping the other sites as community hubs

Screen Name Redacted

1/05/2024 04:54 AM

My centre is Blenheim so would be largely unaffected

Screen Name Redacted

1/05/2024 11:21 AM

I visit the Cambridge Road centre now so would not really effect me but service could do with a revamp

Screen Name Redacted

1/05/2024 02:42 PM

I am concerned about cutting/stopping elderly service

Screen Name Redacted

1/05/2024 04:44 PM

The three main centres would be too far away from me.

Screen Name Redacted

1/05/2024 04:58 PM

I think everyone should have access to a close family centre in such a delicate time as when having a new born and being isolated

Screen Name Redacted

1/07/2024 08:57 AM

Having a reduced service will be detrimental to the local community surrounding Centre Place. A lot of work has been completed in recent

years to encourage the community to access outreach services available to them. I don't disagree that each area faces it's challenges and needs support, but I think the decision to offer reduced services at Centre Place isn't the right choice. I agree in principle with the proposal however.

Screen Name Redacted

1/07/2024 10:04 AM

I am a grandparent but have been a Children's Centre manager in the past. The point should be to embed centres in their community with them being easily accessible and adapting to the need of the community they serve. Health was to be integral to this delivery but to achieve that successfully there must be shared values and GDPR compliant information sharing. Children's centres have suffered constant change and been restricted from delivering their potential. If cost savings include reducing staff this will be detrimental to early years and early intervention that identifies support needs often for families that do not access more formal services.

Screen Name Redacted

1/07/2024 11:29 AM

Hamstel and Prince Avenue family centres are my closest and as such I am able to walk to them. Not only is this good exercise but I can't always afford a cab to the other locations (I don't drive)

Screen Name Redacted

1/07/2024 01:16 PM

To far away and no longer local

Screen Name Redacted

1/07/2024 04:01 PM

Because we can discuss something that we need help or asking questions for better communication or understanding of how to take care of ourselves and our children's.

Screen Name Redacted

1/07/2024 09:36 PM

Friars is my closest

Screen Name Redacted

1/08/2024 10:31 AM

We don't often go to family centres as we don't usually have a lot of time

Screen Name Redacted

1/08/2024 10:37 AM

I love close by to Hamstel

Screen Name Redacted

1/08/2024 10:40 AM

The main centre I use is Cambridge Road but I feel that only 3 sites means that some very vulnerable and less well off residence will have to travel a long distance to access support.

Screen Name Redacted

1/08/2024 11:48 AM

Important to have venues across Southend City

Screen Name Redacted

1/08/2024 12:11 PM

The core family centres are too far apart - although I have visited Cambridge road this is a long walk away from me and nearby parking is limited - the other two venues require me to drive to them, so I have only visited them for special purposes (summer fun day and Henry course) - they would not offer my family regular support.

Screen Name Redacted

1/08/2024 02:08 PM

Family children centre are very good to all kids

Screen Name Redacted

1/08/2024 03:23 PM

Blenheim is great for parking and easy to get to via car. Cambridge has a lack of free parking available, we've never been to friars but have heard there's a lack of parking

Screen Name Redacted

1/08/2024 03:37 PM

I've attended the weaning/starting solids workshop at Friars and found it really informative, I liked that I was learning alongside other parents and I was able to bring my little boy who was 6 months at the time. My partner attended the potty training workshop and again thought it was informative and helpful to attend alongside other parents. My son when he was a baby attended his weigh ins at Cambridge Rd and I also donated items for mothers and babies at Cambridge Rd. My son and I attended Lingotots at Prince Ave, a fantastic family centre facility.

Screen Name Redacted

1/08/2024 04:08 PM

Local access to a variety of important, necessary support services which are delivered to parents in a way which develops their skills and confidence which has a positive impact on well being and good mental health

Screen Name Redacted

1/08/2024 06:07 PM

The limited parking at Cambridge Road would be a huge issue. It would be almost impossible to access as a main site

Screen Name Redacted

1/08/2024 09:17 PM

My closest family centre is Friars however I have visited various other family centres for classes and courses so reducing what is on would affect me directly and reduction in centres would affect those that live closer to the centres being affected. I found it stressful travelling with a newborn and would have been quite alienated without resources like this close by.

Screen Name Redacted

1/09/2024 02:44 PM

Visiting Eastwood family centre each week has had such a positive impact on myself and my child (now 14 months). It has helped significantly with my mental health, enabled me to create friendships and enabled us to get out for the day (Eastwood is local to us).

Screen Name Redacted

1/09/2024 04:09 PM

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Screen Name Redacted

1/09/2024 09:53 PM

Having Hamstel and Friars close by to go to with my son has been amazing. They offer different classes on different days so attend the classes we can.

Screen Name Redacted

1/10/2024 12:08 PM

Prince Avenue and Eastwood children's centre are walking distance from my home, and with the cost of living I utilise these spaces in the winter for my child and I so that we can have some free educational play time and somewhere to keep warm. By changing it to just 3 main centres, especially Cambridge road means that I would need to drive and pay for parking which defeats the object of free early years sessions

Screen Name Redacted

1/10/2024 02:31 PM

In 2020 I had my first baby, the classes still provided through the family centres were and still are an absolute lifeline for first time mums especially. We NEED every bit of support possible! To close some centres will make the remaining far too busy as all the classes I have attended and continue to with my 5 month old are always very popular.

Screen Name Redacted

1/10/2024 02:36 PM

The only closest of the 3 is Cambridge road family centre and I personally think it's the most overcrowded one

Screen Name Redacted

1/10/2024 03:07 PM

We use them and at times with my eldest they were the only place I got any support or social interaction. They stopped me from delving into depression and enabled me to feel confident in my parenting.

Screen Name Redacted

1/10/2024 05:41 PM

Reduced services and capacity at services would mean I could be turned away from services.

Screen Name Redacted

1/11/2024 09:10 AM

with shutting of other centres, friars is likely to come at capacity at groups and classes which will make it hard to access

Screen Name Redacted

1/11/2024 10:25 AM

To create a more hub feeling to the services I do not drive so sometimes the activities on offer I cannot travel to so to hub them would be beneficial. It would be beneficial to offer more in one place for a more community feel. I do not live in an ABSS area despite my postcode having some aspects of depravity so to mirror a similar expertise for these families would be beneficial.

Screen Name Redacted

1/11/2024 08:26 PM

Our local centre remain open but I can see closing the St lukes having a negative impact on the family's around in that community

Screen Name Redacted

1/11/2024 08:37 PM

We are very lucky to be walking distance to Cambridge Road so this would not have an impact on us as a family.

Screen Name Redacted

1/11/2024 11:24 PM

The services offered would become stretched and oversubscribed.

Screen Name Redacted

1/12/2024 11:07 AM

I attend prince Avenue family centre regularly for under one and 0-5 play sessions If the service does not take place here anymore I will not be able to continue to build relationships with friends I have made there it also means I will lose out of the support I have had from the volunteers and staff.

Screen Name Redacted

1/12/2024 12:56 PM

There are less options and times. Places will be busier and not as nice of an environment to attend

Screen Name Redacted

1/12/2024 01:24 PM

I can drive and so can both nans that also look after my children and bring to events

Screen Name Redacted

1/12/2024 02:56 PM

all the family centres have been incredible but the ones that provide the most service are all of the above. st Luke's is a smaller service . I am sad to have any of them go to be honest ..

Screen Name Redacted

1/12/2024 07:16 PM

We go to the centres 3-4 times a week so to reduce this down would be a really negative impact on me and my son. And only 1 of the centres are in a good location for me to get to

Screen Name Redacted

1/12/2024 08:50 PM

Capacity for support and services is already limited this will make worse

Screen Name Redacted

1/12/2024 10:04 PM

We are local to Eastwood Primary and other venues are a struggle to reach

Screen Name Redacted

1/13/2024 09:09 PM

I really value how the numbers are limited at all the family centres. Closing 9 main centres and leaving 3 open would mean the parents would need to go to family centres further away and availability would become extremely scarce. Also many families do not have the means to get to other centres further away from them which means their child(ren) would not get access to these play sessions. Finally these centres are a great way for the parents to socialise and seek comfort in hard times. So drastically reducing the centres not only impacts the children but also the parents.

Screen Name Redacted

1/14/2024 04:02 PM

I mainly attend Blenheim but have also used Summercourt in the past. As Blenheim is staying open I will be less affected than some others

Screen Name Redacted

1/16/2024 12:07 AM

Distance. Not everyone drive. Eastwood has a very popular group and it's a fantastic centre, facilities, garden, surroundings, staff etc. It has been one of our main centres. I do not agree with offloading some of the work to Health Visitors. St Luke's is in an area of need, often great need for families. If it's not busy then why not? Can you have a look at your marketing and where your reach is? It should be reaching the families that really need the support and help with all that the centres offer. These families need to know that there are many, many good things for free within the centres. It has been a lifeline for me and my family.

Screen Name Redacted

1/16/2024 03:58 PM

I live between the 2 and use both weekly

Screen Name Redacted

1/17/2024 10:55 AM

I used to visit in 2015, 2016 and 2017 with my oldest. Now my youngest since 2022. We rely on these groups to help us socialise, to also keep toddlers entertained. Family Centres also supported us with domestic abuse, it was a place we could come and feel safe.

Screen Name Redacted

1/17/2024 11:08 AM

I don't drive so Hamstel is the only one I use.

Screen Name Redacted

1/17/2024 11:16 AM

Hamstel is the main centre that I use so I would prefer it to be a main site.

Screen Name Redacted

1/17/2024 11:17 AM

Cambridge Road is somewhat local to to me.

Screen Name Redacted

1/17/2024 11:28 AM

There may be fewer 'spaces' due to capacity and staffing at the Family Centre I usually go to with my son.

Screen Name Redacted

1/17/2024 11:36 AM

I dont believe there is any good reason to stop centres like this running, They are so important for people with young families to have places to go. Great for kids but essential to support parental mental health too

Screen Name Redacted

1/17/2024 11:50 AM

Local to thousands of peoples essential needs

Screen Name Redacted

1/17/2024 11:50 AM

With fewer centres services will be limited and harder to get a space as a carer but also as a service deliverer - we rely on using Blenheim to deliver our send sessions and know we may well loose this space due to much reduced capacity by reducing number of centres

Screen Name Redacted

1/17/2024 12:07 PM

Unfortunately we wouldn't be able to attend, as like most of the local mums/grandparents that attend Prince Ave Family Centre, one of the many attractions are that it is local to us and we are meeting up with our community and creating important bonds and friendships with each other! Young mums especially, need these important facilities locally.

Screen Name Redacted

1/17/2024 12:29 PM

Centre place is a main centre in which a lot of residents access. They have worked really hard with partnership agencies to provide a good range of accessible activities. It is situated in an estate which holds approximately 670 properties on site. A lot of whom would benefit from the services on site. I would ask that to be considered along with the build up of housing in this core area of Southend. It is very near Southend East station, easily accessible to anyone, There are other train lines in Southend, the bus station in 5 minute walk. I Think to not classify it as a main centre would be detrimental and have a great impact on all those who have built up the confidence to access its services .

Screen Name Redacted

1/17/2024 12:34 PM

I don't use them but I know people who do

Screen Name Redacted

1/17/2024 12:36 PM

Centre place is on our estate, lots of children on the estate use it and make use of the services. The centre has a positive impact on the estate which can be rough. My son is a young carer and attends two youth clubs at the centre place which has greatly benefitted his life and enjoyment. Should the centre close, my son would lose support as a young carer. My youngest son who is a Sen child has also received support from the centre.

Screen Name Redacted

1/17/2024 12:52 PM

I have used St Luke's in previous years for exercise after pregnancy and it help me get back out and about. With out the activities at family Centres ongoing especially at Centre Place, where I still often visit with and with out my youngest I would feel far more isolated and my anxiety would be harder to maintain.

Screen Name Redacted

1/17/2024 01:13 PM

There are jot enough children's centres around to provide a service for the families. The centres don't have enough resources and facilities especially for ASD children and families.

Screen Name Redacted

1/17/2024 02:00 PM

The centre offers guidance and support on a number of issues, and also provide freindships and socialalising with others in the same situation where advise and understanding is receives.

Screen Name Redacted

1/17/2024 02:51 PM

This would mean my daughter would miss our on activities & i feel the variety of the different family centres is nice to meet different parents & also different activities

Screen Name Redacted

1/17/2024 02:51 PM

The proposed offer would mean that my local centre is not one of the 3 main centres, this could potentially mean longer travel times for me to access a centre.

Screen Name Redacted

1/17/2024 04:42 PM

The family centres have had an extremely positive impact on life with my young family. They're a real life line for the community for parents who do not have social links. They provide such important services, information and socialising opportunities. Quite frankly, it is extremely insulting say that "option 3 will not deliver value for money" and is completely wrong. The services provided by the centres is incredibly important for families of all walks of life throughout the community. Mental health is such an important consideration and should be a top priority for the council. To close the centres suggests that families and mental health are not a main priority for the council. It can be really isolating becoming a new mum and the centres provide opportunities to meet other families and share experiences. I have particularly

enjoyed baby massage and found it such an important bonding experience with my baby. To think the council want to cut these services to save a bit of cash really shows what the council think of families.

Screen Name Redacted

1/17/2024 08:01 PM

There is only one centre that i would consider using under option 1 because of the distance and cost of petrol.

Screen Name Redacted

1/17/2024 08:02 PM

My 2 year old son was an only child up until December 2023. He therefore did not see many other children at all and so going to Centre Place family centre was the only time he was able to see other children his age and socialise. He also has somewhat delayed speech and I feel that going to play sessions helps his speech. I know that I absolutely wouldn't take my 2 children to other family centres as they are too far to walk to. I live just a minute walk away from Centre Place and this is the main reason I am able to attend. I also have a newborn and am looking forward to be able to take her to sessions suitable for her

Screen Name Redacted

1/17/2024 10:05 PM

Eastwood and prince avenue main venues used weekly

Screen Name Redacted

1/18/2024 11:48 AM

If this happens families who need the family centres won't be able to access them.

Screen Name Redacted

1/18/2024 12:14 PM

Reduced centres would mean less available classes for me & my child to attend. This would mean an impact on my child's development as lots of advice is given during our visits & an impact on my mental health as it would reduce the number of people I would see/get advice & support from."

Screen Name Redacted

1/18/2024 05:46 PM

3 not enough to keep open for families to be able to access

Screen Name Redacted

1/18/2024 06:12 PM

Travel would be an issue. There are alot off families that are very close to centre place and it would affect alot off families not just mine

Screen Name Redacted

1/19/2024 12:27 PM

More options will mean more accessible. It would be a a shame to lose the baby massage

Screen Name Redacted

1/19/2024 05:23 PM

Changing eastwood and price ave centers to community centers means we wouldn't have the support of regular faces being a single parent I find the support of the same faces each week very beneficial

Screen Name Redacted

1/20/2024 12:22 PM

The more centres the better, so that they are accessible to as many families as possible. By shutting centres you are taking the option away from families to attend the centres. I'm a first time mum and I have relied so heavily on attending family centres near me.

Screen Name Redacted

1/20/2024 01:52 PM

Im a parent of a 5month old and these centers really help me get out and help me and my daughter interact with the amazing activities they provide

Screen Name Redacted

1/20/2024 08:33 PM

Closure of my local centre meaning I could not walk to a centre

Screen Name Redacted

1/21/2024 10:53 AM

I am a volunteer and have no family who are service users. I am however extremely concerned that the service users I come into contact with will be adversely impacted by location changes as they won't be able to afford the cost of getting to a venue that is not within walking distance when they have their young children with them.

Screen Name Redacted

1/22/2024 01:01 PM

do not use at the moment, but know a lot of people depending on these services and any reducing will greatly impact families in need and staff

Screen Name Redacted

1/22/2024 02:05 PM

Used to use Blenheim when Hartbeeps was there and the cafe was there. Since COVID it's become like a ghost town and no reason to visit there.

Screen Name Redacted

1/22/2024 02:28 PM

Given the suggested sites it seems to cover majority of the borough with 3 main sites

Screen Name Redacted

1/22/2024 07:44 PM

It would depend on the day that the sessions run and capacity as the sessions I attend are normally oversubscribed. I work so am only able to attend on Monday-weds

Screen Name Redacted

1/23/2024 10:30 AM

I think there should be a lot more centres open around Southend. I stopped using them due to the cliques between parents and patronising health care providers. They are no place for a new mum

to go especially if she is isolated as these places make you feel more alone and isolated

Screen Name Redacted

1/23/2024 11:53 AM

Not enough provision of centre choices for Southend families needs, especially young parents

Screen Name Redacted

1/23/2024 12:35 PM

I deliver services so no personal impact.

Screen Name Redacted

1/23/2024 12:56 PM

Limited public transport options

Screen Name Redacted

1/23/2024 02:31 PM

As long as all current services are still offered in some capacity, I think it's fine to change locations and focus of some 'main' centres. Services and activities should not be lost all together though, the centres are a vital resource for local parents!

Screen Name Redacted

1/23/2024 02:47 PM

I used to drive to family centres , the only impact was the parking possibilities. I never went to Csmbridge one because difficulies with parking.

Screen Name Redacted

1/23/2024 04:29 PM

Having all the Family Centres operating as Main Family Centres would be the ideal option. I have referred families to Summercourt Family Centre as well as the larger Cambridge Road and Blenheim on many occasions. The Family Centres are crucial for supporting families in our City and isolated/vulnerable families - which are on the increase - depend on the valuable support that the staff provide. To reduce the Family Support activity would be dangerous to the safeguarding of young children in Southend. With the Safeguarding system already reduced and social services threshold being higher than ever before, the valiant staff at the Family Centres pick up these cases and prevent jeopardy occuring. If anything, there should be more Family Centres opening up in Southend and additional sessions being provided for young children and families.

Screen Name Redacted

1/23/2024 06:24 PM

Child is now 5, we can no longer attend

Screen Name Redacted

1/24/2024 08:28 AM

Services are not easily accessible from Southchurch

Screen Name Redacted

1/24/2024 02:05 PM

I think keeping the church will be good for people that attend church and also families who want a church environment cant always get to so keeping st lukes will be beneficial.

Screen Name Redacted

1/24/2024 02:28 PM

Visit the centres for activities and events for my children

Screen Name Redacted

1/24/2024 03:27 PM

Prince Avenue is my closest centre, easy to get to without the need for transport. My next closest would be Blenheim but with that I'd need transport or have a 50 min walk to get to Blenheim

Screen Name Redacted

1/24/2024 04:32 PM

If removing the plays at prince avenue it would be too far for me to walk to either of the 3 new hub location

Screen Name Redacted

1/25/2024 01:53 PM

If you are hugely reducing the use of 5 sites, why not use them for something else? There are so many children's services that are needed throughout Southend including health and SEND, can't the others be rented to external services or the schools themselves to serve their local area and community?

Screen Name Redacted

1/25/2024 08:50 PM

It's somewhere for mums and babies to go. I go weekly with my baby.

Screen Name Redacted

1/25/2024 09:09 PM

We no longer comprehensively use these services, but when my children and I did, we would have been significantly impacted by this change.

Screen Name Redacted

1/26/2024 12:07 PM

The centres are key to support families and should not be removed

Screen Name Redacted

1/26/2024 04:15 PM

Maintaining the community venues would be important as they are in accessible locations and run important services.

Screen Name Redacted

1/29/2024 01:47 PM

Less activities and facilities available for families.

Screen Name Redacted

1/29/2024 05:36 PM

The Children's centres have been run down over the last 10 years and I see the council seeks to continue with this. Our children are our future. We should be investing in them not making savings that will negatively affect our children. It is completely short sighted. The

vision for children's centres was to be a one stop shop. People would already be comfortable with their local children's centres before their baby was born. Activities were for all not just poorer people and this meant there was no stigma and poorer and wealthier mixed freely. This is why you have low attendance now. But you know that which is why it is so cynical that you are using that as a reason to reduce services further. Activities continued for older children during holidays and provided such enrichment that poorer people can not afford now. The breast feeding rates increased in my area, not any more, outreach had to be stopped with a negative effect on parents pushing them onto other struggling services like mental health. It's so wrong. We shouldn't be shutting down more centres but restoring the ones that have been closed. And what nonsense that it is better to provide weaning advice at home visits. We benefited massively from doing courses at the children's centre from baby led weaning to first aid to reading with your child. These were on top of any 1:1 advice. These *added* to our knowledge. We should want this abundance of support for our families. Not just to do the bare minimum! What kind of city do we want? One that people are just scraping by in or one where people are thriving? We benefited in a way that is not possible just with rare visits from the health visitors - who are struggling themselves to see people as it is! Whoever has come up with this scheme has no idea what these centres provided and what they can again with proper investment. If the city can't invest in one of our most vulnerable groups - our children, then honestly any vision for our city is dead in the water and we'll not develop in the way most residents would like. You need a strong base. Children need a strong, enriched, comprehensive start. This is just so basic, it seems odd to need to point it out. Nothing will ever improve in this city if you don't get the basics right!

Screen Name Redacted

1/29/2024 08:36 PM

I don't use the centre you are planning to stop

Screen Name Redacted

1/30/2024 09:41 AM

To far away

Screen Name Redacted

1/30/2024 10:10 AM

With limited mobility, Hamstel is a easily accessible site for activities and assistance

Screen Name Redacted

1/30/2024 10:13 AM

I am not sure if I would be able to attend the other centres, I don't drive and am restricted by medical issues meaning that public transport is difficult for me. Hamstel and Centre Place are both walkable.

Screen Name Redacted

1/30/2024 12:38 PM

It would depend what activities will be delivered from the community venues.

Screen Name Redacted

1/30/2024 01:56 PM

impact would be on the people I volunteer with Most can not travel don't have cars Further impacts with cost of living and fares

Screen Name Redacted

1/30/2024 09:42 PM

The centres provide more than a class. Sessions with health visitors are short and don't provide an opportunity for people to share experiences. Private classes are expensive and restrictive. Taking classes away from parents/careers removes a lifeline and a reason to leave the house. It helps to keep people's mental health up and an opportunity to make friendships.

Screen Name Redacted

1/31/2024 05:39 AM

Any limitation isn't great but proximity is key so mainly focused on the future of centre place.

Screen Name Redacted

1/31/2024 06:32 AM

All of these sites are important to local users. Many of the parents who use Family Centres don't drive and cannot access other centres easily.

Screen Name Redacted

1/31/2024 10:40 AM

Already use the Blenheim centre

Screen Name Redacted

1/31/2024 12:31 PM

We use Blenheim weekly for SEN group. We sometimes use Summercourt for holiday clubs. These would both continue so this would remain a positive impact on us.

Screen Name Redacted

2/02/2024 09:48 AM

There is not enough services to support families

Screen Name Redacted

1/31/2024 01:10 PM

The loss of Prince Avenue as a family centre will isolate me and my baby-we will struggle to travel to others. I didn't grow up in Essex so no friends my age to network with and the family centre has helped me build relationships which would not have happened without Prince Avenue family centre.

Screen Name Redacted

1/31/2024 01:20 PM

There won't be as much for me and my family to access. With only 3 not as many families will be able to use groups as will be full.

Screen Name Redacted

1/31/2024 03:28 PM

All Family centres should be kept open for support for families. No centres should be closed!!! They are regularly used and help support me as a mother and with my mental health to keep positive and cope with balancing life with a young child.

Screen Name Redacted

1/31/2024 04:42 PM

I live closer to summer court and feel Cambridge road is very small.

Screen Name Redacted

1/31/2024 07:54 PM

My partner has mobility issues and moving family centres further away would mean more driving which puts strain on her muscles

Screen Name Redacted

1/31/2024 07:56 PM

Needs to be in walking distance

Screen Name Redacted

1/31/2024 09:02 PM

Out of the 3 centres you want to choose, I only use - out of the 3. They are not all accessible for everyone. I am someone who goes to 2 of their baby group sessions a day with my daughter so to now only use 1 out of the 3 centres you want to choose would have a huge negative impact on me and my family and mental health would plummet so low

Screen Name Redacted

2/01/2024 05:32 AM

Classes can get extremely busy! My son absolutely loves attending his session in a Wednesday at friars. Once it was busy we got turned away which I understand but closing other sites will happen more often. My son would be so upset if we arrived to be turned away at 3 he just wouldn't understand.

Screen Name Redacted

2/01/2024 10:52 AM

I access the St Lukes group

Screen Name Redacted

2/01/2024 11:05 AM

Distance

Screen Name Redacted

2/01/2024 11:32 AM

I work with highly vulnerable teenagers whose service is being decommissioned, they already struggle to access these services now and will not have our service to support them. These babies will just not get the support to socialise and develop in future

Screen Name Redacted

2/01/2024 01:51 PM

The centres are busy enough as it is! You're shrinking a vital much needed over stretched service as it is! Some sessions have literal queues out the door of vulnerable families who use the service as life

line. What about those who don't drive? Has anyone actually been to a centre to see what these amazing staff do? They're not just service providers sometimes these people are the only friends we have! One family said they don't speak to any of their own family and look forward to seeing us regularly every week for their own mental health- this isn't just about the children this is about a generation of parents going through horrendous times!

Screen Name Redacted

2/01/2024 02:35 PM

Longer wait times due to lack of centres across Southend

Screen Name Redacted

2/01/2024 02:43 PM

As I currently visit Cambridge Road Family Centre for baby group activities, this option to retain this is one of the main centres would continue to have a positive impact on myself and my family. This was also where I received my pre natal appointments with midwives. However Cambridge Road is not my nearest family centre just the one I choose to attend as the timings and activities are more suitable for me, also its on street parking and proximity to the town centre means I am able to pop into town and do some shopping before or after a baby group - which makes it more convenient. Summercourt is actually my nearest family centre and I have attended here also a few times for baby group activities but parking is an issue and walking isnt always preferable - particularly if I am running late or its cold/miserable out. A reduction in the number of activities would not benefit me as much as it does currently therefore I would opt for Option 2 rather than this option.

Screen Name Redacted

2/01/2024 03:06 PM

I would prefer for the eastwood one to stay open as ot is the closest to me and my children like it.

Screen Name Redacted

2/01/2024 04:17 PM

Not as local or easy to get to and parking is a nightmare. My ASD child knows the location and layout and what to expect of the ones we visit. Changing would affect his and my mental health by stopping our visits

Screen Name Redacted

2/01/2024 06:50 PM

People need to be able to access all services in their local area. Many don't have own transport or cannot afford public transport.

Screen Name Redacted

2/01/2024 09:38 PM

Shutting down any of the family centres would be so detrimental and devastating to so many families.

Screen Name Redacted

I feel it is important for sites like Prince Avenue and Eastwood to

2/02/2024 11:49 AM

remain open as family centres due to the accessibility and the facilities available. Eastwood in particular is so inclusive for wheelchair access and equality for wheelchair users

Screen Name Redacted

2/02/2024 12:20 PM

The Eastwood family centre has a very good reputation which is down to the staff and services that it offers the immediate community. The users are from the area and it builds up friendships between the users and their children.

Screen Name Redacted

2/02/2024 07:51 PM

I used to visit in 2015, 2016 and 2017 with my oldest. Now my youngest since 2022. We rely on these groups to help us socialise, to also keep toddler entertained. Family centres also supported us with domestic abuse, it was a place we could come and feel safe.

Screen Name Redacted

2/02/2024 07:59 PM

I dont drive so Hamstel is the only one I use

Screen Name Redacted

2/02/2024 08:18 PM

Hamstel is the main centre that I use so I would prefer it to be a main site.

Screen Name Redacted

2/02/2024 08:52 PM

I do go to Blenheim but much prefer Eastwood, it has a much nicer atmosphere, plus the garden is safe with lots of space.

Screen Name Redacted

2/02/2024 09:35 PM

Parents able to get to the three main centres might be an issue they might have made bonds with staff already. Also too busy so turned away then wont return

Screen Name Redacted

2/03/2024 09:35 AM

The family centres will there for not be in a close location for me and would mean I would no longer be able to attend

Screen Name Redacted

2/03/2024 12:12 PM

Cannot drive to another area from Eastwood with a baby to socialize with other new mum and to get help if needed. Why do you want to remove the facilities from Eastwood? Because you want to increase the value of your Southend on sea area? Is it because Eastwood is out from the Main city. Please keep in mind that there are four schools around this family center in Eastwood and it's very sensible to keep this as a main venue. Why would parents roam around with a baby to another area when they can go to the family center which is near their child's school?

Screen Name Redacted
2/03/2024 09:52 PM

Gives children chance for physical development, social skills, change of scenery, learning environment. Support carers/parents. A chance to have something "free" rather than paying extortionate prices for those struggling.

Screen Name Redacted
2/03/2024 10:09 PM

Two of the main centres I cannot get to the 3rd Blenheim is dark and frankly depressing place to go. it makes me claustrophobic, the garden is non existent

Screen Name Redacted
2/03/2024 10:21 PM

I work within one of the centres and I Believe that the centre is a prime location The demographic who use my setting are the ones that need all the support the family centre offers. I believe that the option disregards the family needs at centre place most of the families I work with will not travel to another site when they just about cope coming to setting as it is

Screen Name Redacted
2/04/2024 07:43 PM

I used to go to Cambridge road for my midwife appointments but iv dont tend to go to groups there as its first come first serve basis im worried about getting turned away I enjoy going to summer court as sometimes it quieter and my son enjoys the stay and play sessions.

Screen Name Redacted
2/04/2024 07:50 PM

I use food banks

Screen Name Redacted
2/04/2024 07:58 PM

I would have to drive to them which would really put me off going

Screen Name Redacted
2/05/2024 10:05 AM

Inconvenience already isolated individuals who may not be able to afford to make the journey

Screen Name Redacted
2/05/2024 10:12 AM

This gave me a place to go for my support needs, close to home and free / cheaper

Optional question (237 response(s), 57 skipped)

Question type: Essay Question

Q2 | Please explain your answer

Screen Name Redacted
12/15/2023 01:57 PM

Reducing family centre led activities would increase the need and cost of health activities for the short and long term and would be a

false economy saving. Family centres activities are an excellent preventative tool for requiring further more expensive services such as mental health support.

Screen Name Redacted

12/15/2023 02:35 PM

Play activities allow children to access EYFS and prepare them for education. Very important and as important as health and other partner led sessions.

Screen Name Redacted

12/15/2023 02:42 PM

As before. Any loss of services will be detrimental to the families using them.

Screen Name Redacted

12/15/2023 03:01 PM

The need to be committed to early intervention and support for families is critical - there should be even more opportunities not less and the notion that Health will provide more is farcical

Screen Name Redacted

12/15/2023 03:33 PM

I think the centres need to put more on as they are always at max capacity when I attend.

Screen Name Redacted

12/15/2023 03:57 PM

That ridiculous. The family centres are there for the families. All these health appointments take between 10-60 mins max. What a waste of a building and rooms

Screen Name Redacted

12/15/2023 04:02 PM

The Family Centres have met my every need and that of my children. Health Visitors limited capacity to offer support and does not include being able to meet as a group with my friends and others in the community who are - and have become my wider support network

Screen Name Redacted

12/15/2023 04:11 PM

We already are experiencing difficulties due to increased cost of living. Having free activities available across different centres rather than limited services. Results in opportunity to socialise outside of the home environment. Reduces the need to have to pay towards cost of high cost additional activities provided elsewhere. For families on low income, unemployed etc this will result in fewer opportunities for families to participate in activities with their children. This will impact them as they grow and develop due to fewer opportunities being available to them.

Screen Name Redacted

12/15/2023 05:39 PM

These centres we a life line to me when I had my son over 8years ago. And again, after I had my daughter in lockdown, I was able to take my baby daughter to a small group social distanced once a week

which again, was a much needed life line. I know others in more need than I am so I can't even imagine how those ppl will be feeling if any were to close!

Screen Name Redacted

12/15/2023 06:16 PM

I have not had great experiences with any of the health visitors and would not feel comfortable speaking with them or have any trust in what they say.

Screen Name Redacted

12/15/2023 06:31 PM

These vulnerable families need to be able help and support in a non-health setting. Many struggle with accessing health services particularly those with English as a second language. They particularly need the family support service to remain.

Screen Name Redacted

12/15/2023 06:42 PM

It is a vital hub for new parents and supports many families

Screen Name Redacted

12/15/2023 06:56 PM

This does not provide a wide enough range of stay / play sessions for those working parents.

Screen Name Redacted

12/15/2023 08:15 PM

The baby massage course enabled me to get out of the house and meet new mums, it allowed me to learn a new skill to bond with my baby but most importantly it slowed me a safe space to not feel judged when struggling with postnatal depression. I believe the bonding baby massage taught me, between myself and my baby, helped me to recover from postnatal depression.

Screen Name Redacted

12/15/2023 10:01 PM

I rely on this sessions especially stay and play classes

Screen Name Redacted

12/16/2023 08:31 AM

Health visitors give contradictory advice when it comes to stating solids. The health visiting team don't have the time to give the in depth knowledge that the family centre do. Going from a 2 hour workshop to a 20 minute chat is not enough! Health visitors put alot of pressure on new mums and scare them with information they give.

Screen Name Redacted

12/16/2023 10:13 AM

These classes are a great way for new mums to get out the house (which can be daunting!) and meet other mums. Being free means they are accessible to all.

Screen Name Redacted

Getting rid of any of the centres/play sessions/services would be so

12/16/2023 07:26 PM

upsetting! We don't need more health services. Babies/children grow up and develop wonderfully naturally. New parents need these play sessions desperately to make connections and talk to people for their mental health. The centres and workers are so so so important to parents/carers who are adjusting and/or going through a tough time. Please don't shut them down and replace them with unnecessary services.

Screen Name Redacted

See response to 8

12/17/2023 09:41 AM

Screen Name Redacted

To take a way a free service such as baby massage is outrages, the staff who deliver are very knowledgeable and welcoming and supportive. this is disgusting to think about not running anymore.

12/17/2023 03:14 PM

Screen Name Redacted

These are vital for isolated parents who without this service would fall into depression and not be able to care for their family

12/17/2023 09:26 PM

Screen Name Redacted

As previous answer. I also think its disgusting that you have made this so wordy and difficult to fill in that the majority of your userbase arent going to engage with it.

12/18/2023 08:33 AM

Screen Name Redacted

Although I would not like to see a reduction in any services option 1 would mean the Family Centres would be present in the community.

12/18/2023 09:55 AM

Screen Name Redacted

Give me a sense of purpose to take my child out of the house to go and learn and meet ne people, and the staff are always friendly productive and helpful

12/18/2023 09:58 AM

Screen Name Redacted

X

12/18/2023 10:59 AM

Screen Name Redacted

We use the family centre for play sessions several times a week, due to our needs. We wouldn't be able to attend prolonged 'back to back' services. These play sessions enable interaction between parents and allows the opportunity to increase peer connections. Structured 'lessons' do not offer the same interaction

12/18/2023 12:07 PM

Screen Name Redacted

Why decrease anything?

12/18/2023 12:43 PM

Screen Name Redacted

12/18/2023 12:55 PM

This would reduce our ability to use your baby groups and services and its been an amazing support and service for us. The days being spread and locations helps us it things in. We really wanted to continue eatswood on a Tuesday as my babies love it. I just wish it was 130 to 230 to help others lunchtime

Screen Name Redacted

12/18/2023 02:08 PM

The services we have on offer are productive and helpful. We don't need ones provided by health service instead

Screen Name Redacted

12/18/2023 02:17 PM

These services are vital for parents needing support. The removal of play activities will be detrimental to children's development especially with social skills. This could lead to future anti social behaviour issues.

Screen Name Redacted

12/18/2023 02:45 PM

The Family Centres are a real gem and seeing them disappear or reduced is a scary though.

Screen Name Redacted

12/18/2023 03:17 PM

I understand that funding is tight at the moment but family centres are a lifeline. Being on maternity leave can be lonely and isolating. I have met other mums through the family centre playgroups which has massively helped my confidence. This can only support demand to health visitors as mums support other mums when they are in a network and the family centres are instrumental in helping families to build these networks. They will be sorely missed and I'm sure it would increase demand in other parts of the system.

Screen Name Redacted

12/18/2023 04:28 PM

I would have selected somewhat disagree due to much reduced range of options, but someone has entered the options incorrectly so it says somewhat agree twice and I don't want my answer to be misrepresented.

Screen Name Redacted

12/18/2023 05:14 PM

I like to have activities for the children on different day.

Screen Name Redacted

12/18/2023 06:11 PM

Reducing any facilities is senseless. These classes are need by parents when we are most vulnerable, with new babies / young children. Losing these sessions will have a large impact on parents mental health as all these sessions support young families and are vital to creating a healthy mindset to raise a family.

Screen Name Redacted

12/18/2023 06:46 PM

For some parents going to these sessions are the only other interaction they have with adults with young children. It can be their bonding time in a safe environment and somewhere they can chat to people in the same position as them.

Screen Name Redacted

12/18/2023 08:42 PM

Not enough support locally as it is in Eastwood, without the family centre there would be nothing

Screen Name Redacted

12/19/2023 06:26 PM

Don't really use many activities.

Screen Name Redacted

12/20/2023 12:11 PM

Reduce any future council tax increases

Screen Name Redacted

12/20/2023 12:59 PM

Only having activities a few times a week could make people isolated. Of you miss the chance it a long time until another

Screen Name Redacted

12/20/2023 02:26 PM

We don't use them but family centre activities are just as useful as health led. Also you have provided no data to back up this reduction. You need to evidence fewer attendees at family activities against health for example.

Screen Name Redacted

12/20/2023 04:59 PM

I have no children

Screen Name Redacted

12/20/2023 07:02 PM

We love baby massage and the play sessions and really wouldn't want to see these reduced.

Screen Name Redacted

12/20/2023 07:56 PM

I was going to sign in for one of the courses, about child behaviour, now I'm not sure if I will make it there

Screen Name Redacted

12/20/2023 08:30 PM

We used it for our babies

Screen Name Redacted

12/20/2023 08:42 PM

Less options at other preferred sites

Screen Name Redacted

12/20/2023 08:47 PM

We love the activities on offer, they give us the opportunity to do something different every week and provides a great socialising opportunity for new parents

Screen Name Redacted

12/20/2023 09:25 PM

Baby massage was the best course I completed with my oldest. Play sessions and family activities were a lifeline for a new mother navigating life with a baby and limited support.

Screen Name Redacted

12/20/2023 09:36 PM

I'm very lucky to have benefited from the baby massage course so removing it it would be a shame. The reduction of play sessions could impact the 0-12 months sessions as they aren't that many at the moment

Screen Name Redacted

12/21/2023 07:09 AM

Losing opportunity to attend classes which benefit my family

Screen Name Redacted

12/21/2023 07:54 AM

see above

Screen Name Redacted

12/21/2023 08:10 AM

Family service activities and play activities have been very important when I had my little girl to get me out the house and meet new mums and have a place to go where they offered advice. I wouldn't have made new friends and gained my confidence to go out and do things out my comfort zone if it wasn't for these activities at the centres.

Screen Name Redacted

12/21/2023 11:08 AM

For me as a mum who can drive I can access other play activities however accessing health visitor support is more key within first year of child's life. (This includes support on solid foods & sleep)

Screen Name Redacted

12/21/2023 11:26 AM

I'm not interested in more health activities. Play activities are more important for my mental health

Screen Name Redacted

12/21/2023 11:55 AM

We need both services so children and families to reach optimum life chances

Screen Name Redacted

12/21/2023 12:48 PM

Baby classes are often expensive and pay termly, the fact we have had free baby classes locally is amazing and although I do not go weekly if I was in a less fortunate position I would go to a few per week to reduce my costs but still be able to go out and socialise with other mums and children.

Screen Name Redacted

There is already much information and activities n health and no free

12/21/2023 01:16 PM

activities for children out in the community. My children love not only the staff but the safe space the family center led activities bring. It has impacted their development and relationships with other children

Screen Name Redacted

12/21/2023 02:06 PM

I refer mums that I work with to your centres as socialisation for mums and babies is so vitally important for their mental health. Reducing the options available to them would be detrimental. If they don't make it on Monday because they were too anxious or depressed, they could try again Tuesday. But by reducing the options makes that trying again almost impossible.

Screen Name Redacted

12/21/2023 04:24 PM

The regular variety of family centre led activities is a fantastic community service, and while not specifically health based; does bring parents and families together to share experiences and learn from each other. Have a reduced schedule of these and the limited spaces the venues hold may result in a fair bit of turning up for sessions to be turned away once capacity is reached.

Screen Name Redacted

12/21/2023 06:54 PM

My child and I enjoy many messy play, stay and play, baby massage etc. would be a shame to lose that

Screen Name Redacted

12/21/2023 08:25 PM

I work condensed hours and have Monday off. The children centre are the only available group on a Monday (which is so busy both summercourt and Prince ave). My little one has learnt so much from these sessions, routine, activities, outdoors, and snack and singing. Families would be heavily impacted if these services seized. Family support will be overridden by health services

Screen Name Redacted

12/22/2023 12:10 AM

It would make it even harder for families that need support to get it. This is very short sighted and will have a negative impact on children's readiness for school.

Screen Name Redacted

12/22/2023 03:10 PM

We use family centres mainly for the activities for the children

Screen Name Redacted

12/22/2023 05:54 PM

We have used the baby massage classes and have relied on the status and play activities for my sons health and development

Screen Name Redacted

12/24/2023 10:08 PM

More challenging to find groups that suit times etc

Screen Name Redacted

12/27/2023 02:38 PM

Need more access to health, and health visitors and the team can do most activities. Some stay and plays are nice, but seems wasteful use of space to have the odd stay and play. Id rather have ability to sign up and use an app. or an app on messy play ideas I can do at home.

Screen Name Redacted

12/28/2023 01:32 PM

I mainly use the centres for play groups that are affordable and more relaxed than others. If these closed I wouldn't have somewhere to go with my baby.

Screen Name Redacted

12/28/2023 09:08 PM

Q9 has an error in the multi choice options. Again question relates to impact on my family but I am not a service user so questionnaire is flawed

Screen Name Redacted

1/02/2024 09:14 AM

I no longer use the Family Centres but, again, my experience was that for many of these families and their children, these were the only opportunity to socialise and encourage them to play externally with their children./ Moving the activities back to back one day a week would lead to social isolation

Screen Name Redacted

1/02/2024 09:35 AM

The main reason I accessed the children centre's was to utilise the stay and play activities to stimulate my child and interact with other parents.

Screen Name Redacted

1/02/2024 11:42 AM

I have attended the weaning and potty training along with the other activities and I would be so disappointed if they were reduced or stopped

Screen Name Redacted

1/02/2024 12:23 PM

It is more convenient to follow a structured schedule and visit the centre instead of arranging hv visits

Screen Name Redacted

1/02/2024 02:56 PM

Health are already lacking in delivering these services which is why we are providing them in the Family Centres now. Health do not have the capacity to effectively deliver things like Starting Solids and our feedback shows that a group workshop environment is an extremely successful way to deliver this.

Screen Name Redacted

1/03/2024 06:57 AM

There needs to be MORE services available, NOT less. These services are vital for families and mums like myself to help meet people and get your head around being a parent.

Screen Name Redacted

1/03/2024 10:54 AM

These classes are highly important to children's holistic development. As Well as their physical development these classes support all of the 6 other categories of the EYFS and so are a good strong foundation for babies and early years to have before starting nurseries and school.

Screen Name Redacted

1/03/2024 11:09 AM

My child has Sen I would like to keep the sessions and increase them if anything not reduce.

Screen Name Redacted

1/03/2024 11:19 AM

A lot of our sessions were for family support as opposed to health support

Screen Name Redacted

1/03/2024 11:30 PM

These centres provide a valuable service to impoverished and precariat groups of young parents, for some families these centres are a lifeline, you're only focussing on these services because you know that the service users either don't vote or don't vote conservative, it's bullying!

Screen Name Redacted

1/04/2024 06:31 AM

Make the unemployed families develop their own family with their exemplary skills.

Screen Name Redacted

1/04/2024 09:55 AM

I only use the family centres for play activities, and so would be likely I would no longer be able to attend if it was reduced to days I work. I also attended baby massage with both my daughters and feel this should remain available to future parents

Screen Name Redacted

1/04/2024 10:37 AM

We participated in baby massage when my faughterbaas a baby & found it really helpful. I feel it would benefit future parents to be able to still book on. We use alot of the free classes & feel that it really supports families that do not have alot of money to continually pay for classes. The groups help people make new friends with young children & the staff are there to help with any problems a new parent might need help with.

Screen Name Redacted

1/04/2024 12:58 PM

I believe the family centres play a massive role in health anyways. They have helped my mental health when I was unable to leave the house, they support with my disability and have helped me manage. They are heath services!

Screen Name Redacted

I have a toddler and a baby, we utilise play sessions and baby

1/04/2024 02:24 PM

massage, we do not utilise health services much if at all, this is a negative impact for us

Screen Name Redacted

1/04/2024 03:06 PM

I never used stay and play and I attended baby massage at Leigh Community Centre, therefore there is neither a positive or negative impact

Screen Name Redacted

1/04/2024 04:24 PM

Increased health activities are always welcome but some parents/carers need the vital support that play activities bring. Shouldn't have to choose between the 2.

Screen Name Redacted

1/04/2024 04:58 PM

there are many parks, the woods, sea front etc and options for health activities

Screen Name Redacted

1/04/2024 05:27 PM

Is this what is needed? Why just health service maybe consider more universal services all families would need not just health

Screen Name Redacted

1/04/2024 09:09 PM

Family support is crucial for FTM parents like myself, my daughter is now 8 months and without the centres I would have struggled

Screen Name Redacted

1/04/2024 09:55 PM

Stay and plays, baby massage, baby led weaning, cooking for life.....have been extremely valuable to our family, in breaking isolation, gaining support and confidence in being a parent, providing my children with best learning opportunities, in a safe, social, stimulating environment. I myself and my 2 children love the children's centres, their staff and services, they are fundamental to the communities that they are situated and support with day to day activities, opportunities and support, free of cost, free of judgement, open to all...

Screen Name Redacted

1/04/2024 10:38 PM

I have a large family and to be able to attend different groups and sessions it's great that they are on different days and also at different centres.

Screen Name Redacted

1/05/2024 12:47 AM

With reduced delivery sites, there should be a full offer of services on those days. As a young, single, first time parent I relied on support from the family centres, especially at the time whilst I was on maternity leave and my daughter was not attending nursery. It really helped me to understand how to meet my child's developmental needs and to help reduce social isolation. I attended several courses

and as I was on a low income it helped us access different activities we may not have otherwise had the opportunity to do. I then used the children's centre regularly with my second child, which helped with balancing the needs of different aged children. My youngest child was born in lockdown and I feel that the lack of early groups for us to attend during that time had a big impact on my child's development and socialisation skills. Due to the age gap of siblings, she wasn't as exposed to other children to be exposed to the different stages of development; for example watching other children pulling themselves up or early stages of walking. Groups were then limited and restrictions were in place. At work I am so seeing higher levels of trauma in children which I feel the lack of service provision and school closures during Covid has contributed too as there was also a big impact to parental mental health and well-being. In principle I agree to the proposals, except for the significant reduction in services being delivered as these are often a life-line for families.

Screen Name Redacted
1/05/2024 04:54 AM

Reduction in services would be detrimental to my family.

Screen Name Redacted
1/05/2024 11:21 AM

I wish to use this services and think they are good for new mothers

Screen Name Redacted
1/05/2024 04:44 PM

It would reduce the offer of activities to do with my kid.

Screen Name Redacted
1/05/2024 04:58 PM

The Hv can provide assistance but hard to get in touch and it is a lot more beneficial to have infos in a group format as it is also an occasion for sharing and meeting new people

Screen Name Redacted
1/07/2024 08:57 AM

N/A

Screen Name Redacted
1/07/2024 10:04 AM

Services need to understand and deliver based on knowledge and communication with their community.

Screen Name Redacted
1/07/2024 11:29 AM

My baby has really benefited from baby massage and is looking forward to baby massage continuation

Screen Name Redacted
1/07/2024 01:16 PM

Again if not local and not access able I would have to use public transport

Screen Name Redacted

1/07/2024 04:01 PM

Because without the help of the community's we may suffer with depression or other health issues and we will not have the support and bad thing can happen.

Screen Name Redacted

1/07/2024 06:01 PM

The whole model is wrong. It's not looking at cross-budget and the family as a whole. No one wants to go to these places. It's not cool and I don't want to learn about how to put a cucumber in a sandwich like Henry's program or listen to someone give me stigmatized and condensing advice on how to parent in the form of Triple P program. It's all totally wrong.

Screen Name Redacted

1/07/2024 06:43 PM

Family centres provide activities and support for both me and my toddler. Without them, I would struggle to get out the house as my mental wellbeing gets affected when I have no reason to leave the house but with the sessions I do.

Screen Name Redacted

1/07/2024 07:53 PM

It reduces the support parents with young children receive and therefore may lead to poor parenting which affects the community

Screen Name Redacted

1/07/2024 09:36 PM

The main point for the children centre for me is the play activities

Screen Name Redacted

1/08/2024 10:31 AM

Do not get a lot of time usually

Screen Name Redacted

1/08/2024 10:37 AM

Play sessions are positive and good to attend

Screen Name Redacted

1/08/2024 10:40 AM

Health services are important and should be available but so is the emotional and social wellbeing of parents, babies/toddlers and the activities are important and should not be reduced. It is a life line for many new parents of under school age children and a way for the parent to meet others in similar situations.

Screen Name Redacted

1/08/2024 11:48 AM

Important to have accessible play activities for families under 5.

Screen Name Redacted

1/08/2024 12:11 PM

these services have had the biggest impact on my family and their being delivered by the family centres in a group format has been the key to making them as effective and informative as they are, as they allow for in depth discussion with other parents and carers,

encouraging peer support and experience/idea sharing which would not be possible if delivered at home by healthcare workers. Attendance at these types of offering also encourage attendance at regular stay and plays etc. as they serve as introduction to the services and centres - I met some of my longest and closest parent friends at the baby massage course. The fact that the family centres offer a range of activities across the week is also one of the best things about the southend offering to parents - I was able to access an activity almost every day in the early months of being a parent, where I would have otherwise been left at home alone, which would have had a massive impact on my mental health.

Screen Name Redacted

1/08/2024 02:08 PM

Help with activities for improvement the health of kids

Screen Name Redacted

1/08/2024 03:23 PM

We go to various sessions a week to experience different environments and see different faces.

Screen Name Redacted

1/08/2024 03:37 PM

The thought of moving some of offerings to the Health Visitor instead of the family centres isn't a good idea. My son is 3 in March we've met his Health Visitor once, and for his 2 year check up we had a completely different HV and I've no idea if his original HV has moved on, we've not been told anything.

Screen Name Redacted

1/08/2024 04:08 PM

The families I am involved with need sustained, regular activities and the monitoring by professional s

Screen Name Redacted

1/08/2024 09:17 PM

I benefitted from baby massage and other courses along with stay and play sessions. They were a big help to me when I found travelling with my newborn stressful and did not have much income.

Screen Name Redacted

1/09/2024 04:09 PM

I work part time and don't always have access to a car on my days off (depending on my husband's shifts). Having access to different activities on different days allowed me flexibility with my children.

Screen Name Redacted

1/09/2024 09:53 PM

I use the centres more for family activities and having somewhere to meet other parents and child. I would strong disagree to have more health activities

Screen Name Redacted

1/10/2024 12:08 PM

Throughout maternity leave and since going back to work, I have utilised the family centres every week 2-3 times. It has been crucial in

my post natal mental health.

Screen Name Redacted

1/10/2024 02:31 PM

All the new skills taught at classes are well received & having the knowledge to sooth our babies is a huge positive skill and impact on mums and babies well being.

Screen Name Redacted

1/11/2024 09:10 AM

removing baby massage I believe to be a mistake it's a great bonding/health benefit class. if its money maybe creating a small donation box for these types at classes

Screen Name Redacted

1/11/2024 10:25 AM

My children have speech and language and food related ongoing issues so to have more health services available would be beneficial. Les pressure in health visitor and more convenient than set appointments

Screen Name Redacted

1/11/2024 02:12 PM

The services provided have been beneficial as a parent (being able to interact with other parents for social and emotional wellbeing) / limited access for free sessions that support the development of your child

Screen Name Redacted

1/11/2024 08:37 PM

We only currently attend the family centers for the led activities so cutting down the amount of one's available would affect us. We rely on these days to develop our child's interactions with other children and meet like minded parents.

Screen Name Redacted

1/11/2024 11:24 PM

The activities offered for children are vital for them to have a chance to socialise and play. Netherlands the Services or activities should be reduced.

Screen Name Redacted

1/12/2024 12:56 PM

Less activities does not help children. Having access to these places is detrimental to local families. We met a whole group at baby 2023 and the antenatal classes that often attend the play groups etc together.

Screen Name Redacted

1/12/2024 01:24 PM

We have loved the baby 2021 and baby 2023 classes which have gone on to provide a support group and lasting friendships. If this is taken away I feel for those expecting in the future. The regular stay and plays have been hugely important to myself and boys to get out the house and feel comfortable and safe to bring both with being different ages. The weaning workshop was amazing and so

educational but yes I do perhaps agree this could be delivered by the health visit team as I declined this appointment due to having attended the family Center workshop. I do perhaps agree baby massage could be cancelled because it isn't a must do thing it's just a nice additional way to be out the house etc

Screen Name Redacted

1/12/2024 07:16 PM

We mainly go to the centre for the play activities

Screen Name Redacted

1/12/2024 08:50 PM

Not able to access play services due to postcode

Screen Name Redacted

1/12/2024 10:04 PM

N/A

Screen Name Redacted

1/13/2024 09:09 PM

At the moment I go to several of the centres throughout the week. Option 1 would reduce the sessions and make it more difficult for me to get to the locations that remain open.

Screen Name Redacted

1/14/2024 04:02 PM

Less stay and play sessions will mean it will be harder to get into a session as people from other centres will be trying to attend as well

Screen Name Redacted

1/16/2024 12:07 AM

The HV's are already over stretched. There is often no consistency with the HV and you see or speak to a different one every time. The family centre staff are fantastic at delivering informative, friendly, safe, caring and excellent workshops. Plus offering a free creche which is unbelievable! We have attended many of these and gained confidence and trust within ourselves after attending. You get to see the same faces, build up relationships and friendships with other parents. It's a safe space to chat and ask questions and learn things from others. Losing baby massage would be very upsetting. It is very expensive to do private classes and there are no other real new born baby groups on offer where you get to learn so much. Most parents don't have a clue when they have a baby, the baby massage gave us so much in terms of learning, bonding, trust and so much more.

Screen Name Redacted

1/17/2024 11:16 AM

Wouldn't use the health related services.

Screen Name Redacted

1/17/2024 11:17 AM

The family centre would be over run and people would be turned away. Baby massage is a fantastic free service that is very beneficial

Screen Name Redacted

1/17/2024 11:28 AM

I am pregnant and really enjoyed attending 'baby massage' along with other sessions with my first born. I will be disappointed that my baby will not have the same opportunity to attend something like this with me.

Screen Name Redacted

1/17/2024 11:50 AM

These centres are essential location of centre place is very ideal. The closure will affect thousands of people

Screen Name Redacted

1/17/2024 11:50 AM

Reduction in services to families is never positive - will lead to increased isolation and reduced opportunity to refer into other services

Screen Name Redacted

1/17/2024 12:07 PM

As previously mentioned we would not be able to travel to the proposed three mentioned sites. Therefore my grandson would miss out on the valuable socialising and firm friendships that he has made.

Screen Name Redacted

1/17/2024 12:29 PM

During this current climate many people cant afford to go out or socialise they may not have many connections and stay and play and other activities may be their only opportunity to mix with other parents and encourages not only personal development skills for the children. I dont see any issue with reducing it to one or so session but I wouldn't like to see it gone completely. The centres have worked really well to increase health services, like one incontinence service for the children and midwife clinic. I think you could use it for more and really support the centre and its users rather than demote or remove it.

Screen Name Redacted

1/17/2024 12:34 PM

If you reduce services it will negatively impact parents and could stop staff noticing people who need support

Screen Name Redacted

1/17/2024 12:52 PM

I love the social activities at the venues. I do not know what health opportunities are being thought for use here, so not sure how to answer.

Screen Name Redacted

1/17/2024 01:13 PM

Families are already struggling enough as it is, having a large variety of different places to go to and activities to do at the children's centres means better opportunities for the children. By reducing yhe opportunities you are having a direct negative impact on not only the children but the parents as well.

Screen Name Redacted

1/17/2024 02:00 PM

Reducing the services would impact on mental health, and would increase a longer wait together with others in similar situations and also would limit ability to attend

Screen Name Redacted

1/17/2024 02:51 PM

As above

Screen Name Redacted

1/17/2024 02:51 PM

Whilst I agree that health services are important they are needed by far fewer people for a shorter period of time, the family centre led activities can be used by more people for a longer period of time, for example the midwifery team see patient through pregnancy and then for a few weeks after birth the family centre led activities can be accessed from birth right up to 5 years old and beyond.

Screen Name Redacted

1/17/2024 04:42 PM

As above

Screen Name Redacted

1/17/2024 08:01 PM

Huge reduction in the support available to parents. Baby massage is so vital for new parents, it offers a reason to leave the house when otherwise you may be stuck indoors alone for the majority of the week. This is very often the only chance new mothers have to meet others in the same situation to talk, share experiences, feel like they arnt on their own and in turn support mental health. The play activities offered by the family centres are the only places to go for free where you can also feed your child for free. significantly reducing the sessions will make accessing these sessions difficult, they offer not only a space for children to play safely, develop and learn social skills with others but also has significant opportunities to positively impact the mental health of mothers. The staff offer advise and support on day to issues and i find it such a relief and release to have adults to talk to for an hour each week. Life can be very isolating as a parent without these opportunities to talk to other adults about difficulties and experiences in a social setting. I have received support and advise on things that i wouldn't make an appointment to talk to someone about but during socially chatting to people feel naturally able to share.

Screen Name Redacted

1/17/2024 08:02 PM

It is simply more convenient to access the service when it is held at Centre Place Family Centre rather than the proposed way.

Screen Name Redacted

1/17/2024 10:46 PM

I have enjoyed baby massage sessions and would be disappointed if they were not to continue

Screen Name Redacted

1/18/2024 11:48 AM

Families need more support than this.

Screen Name Redacted

1/18/2024 05:46 PM

May not be able to continue running the session we have weekly which is very valuable to all those that attend

Screen Name Redacted

1/19/2024 12:27 PM

I am a first time mum (soon-to-be) and will be mostly relying on these centres for community and not to be lonely in this time. I've heard such great things about how Southend is so good when it comes to this. It would be such a shame to miss out and also to lose what is clearly such a necessity for many mums and isolated mums especially if you don't have local friends. My friends are mostly out of Southend. The baby massage especially i've heard such great things about.

Screen Name Redacted

1/19/2024 05:23 PM

Due to having little support these supprt groups and the option to see the same people every week means that if I was struggling I would look to cobfide in these people if they groups because fewer and at fewer centers we may not be able to get there leaving us isolated

Screen Name Redacted

1/20/2024 12:22 PM

In my opinion there should be absolutely no reduction in any services provided by the family centres. If any changes are to be made it should be expanding not reducing. The work they do, the support they provide, the friendship groups they form are priceless. Our children are our future and their happiness is dependant on us as parents & I know for me personally I would not be as sociable, confident or relaxed as a parent if it wasn't for the family centres.

Screen Name Redacted

1/20/2024 08:33 PM

I have attended many groups and benefitted from them

Screen Name Redacted

1/21/2024 10:53 AM

I am a volunteer and have no family who are service users. I am however concerned about the reduction of family centre activities. The area around Summercourt is densely populated with many young families living in HMO's. I am also concerned about the extra pressure being put on Health visitors to provide activities.

Screen Name Redacted

1/22/2024 01:01 PM

as it is open to all things like baby massage are maybe used for free by families who could afford to do actives, so it is important money is spent priorities basic need like feeding to family who require it

Screen Name Redacted

1/22/2024 02:05 PM

Not used

Screen Name Redacted

1/22/2024 02:28 PM

Concern some families would miss out on services and support they may need if reduced to just one day.

Screen Name Redacted

1/22/2024 07:44 PM

I only use the stay and plays

Screen Name Redacted

1/23/2024 10:30 AM

My children are older so I don't use them now

Screen Name Redacted

1/23/2024 11:53 AM

Not enough provision of centre choices for Southend families needs, especially young parents

Screen Name Redacted

1/23/2024 12:35 PM

As above

Screen Name Redacted

1/23/2024 12:56 PM

The Family Support worker service and the SEND sessions run from Summercourt are a lifeline to the families our project supports. With most not able to use public transport, the locality and familiarity of this centre is key

Screen Name Redacted

1/23/2024 02:47 PM

When I used to go to the centres, it was a true blessing that there were activities on each day in different centres. As someone without extended family it was a life saying option to have stay and play sessions.

Screen Name Redacted

1/23/2024 04:29 PM

I am a child care professional that refers to services for support of families. There is often a waiting list for support for families and to reduce this in Southend would be madness.

Screen Name Redacted

1/24/2024 08:28 AM

Families need to learn to play

Screen Name Redacted

1/24/2024 02:05 PM

We need as much help as possible times are getting harder, having more than 3 gives families more options and opportunities to meet and learn new things

Screen Name Redacted

A place to meet new mums and gain support

1/24/2024 02:28 PM

Screen Name Redacted

1/24/2024 03:27 PM

My Daughter enjoys going to different groups, the same as I & some of them require transport of car/bus/taxi to get there while prince Avenue school requires just walking down the road

Screen Name Redacted

1/24/2024 04:32 PM

We use more the activities than the health options

Screen Name Redacted

1/25/2024 01:53 PM

I think how the centres and not how often they are used needs to be considered. If three are used across Southend for family centre led activities, these could be regular and offer a wide range of activities whereas the other sites are used to meet the needs of children under 5 in other areas. What is being proposed in option 1 is already happening at 1 site that I live close to. The rest of the week it sits empty and could be used for so much more that I know schools and other services are willing to rent the space for.

Screen Name Redacted

1/25/2024 08:50 PM

People, mum's, infants need a place to go. Without it, it could have a negative impact mentally and socially.

Screen Name Redacted

1/25/2024 09:09 PM

As above

Screen Name Redacted

1/26/2024 04:15 PM

Having the play activities to attend with my baby has been very helpful to me as I am fairly isolated from family and friends in Southend and on low income.

Screen Name Redacted

1/29/2024 01:47 PM

Less facilities for families

Screen Name Redacted

1/29/2024 05:36 PM

I want my nephew who I bring to sessions now to have the same opportunities his cousins did. Already the service is a shadow of what it was. And you want to continue to destroy it? I honestly don't know what is wrong with this council to seek to further affect poorer families and Sen families. It is honestly a disgrace.

Screen Name Redacted

1/29/2024 08:36 PM

I don't use it

Screen Name Redacted

1/30/2024 09:41 AM

The free classes are really handy for me as a single mum of 2

Screen Name Redacted

1/30/2024 10:13 AM

I need to go to the centres, as I do now

Screen Name Redacted

1/30/2024 12:38 PM

We use the play sessions within Hamstel.

Screen Name Redacted

1/30/2024 01:56 PM

Would impact people I volunteer with They need health support or their outcomes will be worst. Just because everything was managed on the telephone in Covid does not mean it is best practice - it is far from it

Screen Name Redacted

1/30/2024 09:42 PM

The classes provide parents/careers to have a safe space and share experiences. Health visitors currently have a large workload and this would add to it. Health visitors can only see people in certain time periods and concerns can feel more serious and could hinder people looking for support.

Screen Name Redacted

1/31/2024 05:39 AM

Baby massage was fantastic for me and baby. It benefitted both of our well being

Screen Name Redacted

1/31/2024 06:32 AM

Some parents cannot afford to pay for activities for their children. Family Centres are a vital source of stimulation and learning for children. Restricting the activities they offer will have a negative impact on children and parents.

Screen Name Redacted

1/31/2024 10:40 AM

These classes as a new mum means you can interact with other mums creating a community and to help with mums mental health

Screen Name Redacted

1/31/2024 12:31 PM

My son has ASD. He really enjoys attending Blenheim on a Friday.. The activities are great and Elaine and Hannah who run it are incredibly supportive. Its also brilliant for my son to socialise and myself around other families with SEN. It has a positive impact on my mental health and positively impacts on my sons development.

Screen Name Redacted

2/02/2024 09:48 AM

Families on low income or who are isolated need the support of the local children's centres for better outcomes for the children

Screen Name Redacted

1/31/2024 01:00 PM

Its important to have these activities due friends and mental wellbeing. Meeting like minded people and experiencing deliver classes and experiences that will have positive theme. I cant afford classes so feel is important to kept

Screen Name Redacted

1/31/2024 01:10 PM

This will reduce options for bonding with my baby as I can not afford the paid ones.

Screen Name Redacted

1/31/2024 01:20 PM

Without these groups I will feel lonely and disconnected from other families with children the same age as me.

Screen Name Redacted

1/31/2024 02:24 PM

Reduced activities lead to reduction in interaction with others

Screen Name Redacted

1/31/2024 03:28 PM

When my baby was 6 weeks old we did baby massage and it really helped with the connection between baby and me. I think everyone should have this lovely experience!! As money was tight if family centres did not offer this service we would not of been able to do it. So we are very grateful for the lovely play groups and baby massage sessions that are organised, not feeling judged and only offering kindness to us.

Screen Name Redacted

1/31/2024 04:42 PM

I have regularly attended stay and play sessions.

Screen Name Redacted

1/31/2024 07:54 PM

The family centres are a health service in themselves and offer support to my partner and me, they are our saving grace and I saw the change in my partner when she starting using the family centres

Screen Name Redacted

1/31/2024 07:56 PM

We use the children centres for children's activities and is a good place to socialise with other parents who then become good friends.

Screen Name Redacted

1/31/2024 09:02 PM

The amount they have going on really benefits the parents who cannot afford childcare such as nurseries. Gets children to engage and develop together without the unaffordable costs of childcare. The new system they are bringing into place still doesn't benefit most families. This is our alternative and is great for children's development. They have a great variety of services and sessions to benefit all children. You don't try to fix something that is not broken!

Screen Name Redacted

2/01/2024 05:32 AM

I have just had a baby and attended lots of baby sessions! It gave me a reason to leave the house and see other people. I also had such a bad experience with the health visitors recently I have lost all faith in them and won't be using them going forward. I have then booked into the friars centre baby led weaning instead

Screen Name Redacted

2/01/2024 10:52 AM

The children enjoy going to the St Lukes group, they socialise and mix well.

Screen Name Redacted

2/01/2024 11:05 AM

Obvious reasons

Screen Name Redacted

2/01/2024 11:32 AM

Really important services are being cut in an area of high risk. This may save money initially but in the long term it will create problems which will cost so much more

Screen Name Redacted

2/01/2024 01:51 PM

Where are these people going to go? Some people travel from outside of Southend because other areas have done exactly this! Now you're taking this away from a city!! A city with a high percentage of people living in poverty. 2 days a week won't even scratch the surface!

Screen Name Redacted

2/01/2024 02:35 PM

The centres provide classes for mother and babies which are very helpful to the community.

Screen Name Redacted

2/01/2024 02:43 PM

I am unsure from the way this question is worded if by 'the proposed reduction in Family Centre led activities and potential increase to Health activities' you mean that the services such as fussy eating / starting solids / toilet training / baby massage etc is to be provided by the health visitors? If this is the case then I am not in support of this - Health Visitors are already providing some of these services - I had a starting solids one to one with a health visitor. However I also had a starting solids group session where I was able to connect with other parents and this is where the group format makes a difference - you are able to connect, find support and 'compare notes' with other parents going through the same highs and lows as yourself. I do not believe that this can be duplicated by health visitors on a one to one basis. Parenting can be extremely isolating and lonely so the more group sessions that are available the better.

Screen Name Redacted

2/01/2024 03:06 PM

We only use the play and stays

Screen Name Redacted

2/01/2024 04:17 PM

As above

Screen Name Redacted

2/01/2024 06:50 PM

People need access to as many helpful health services as possible. People need company and support from qualified people and also their peers.

Screen Name Redacted

2/01/2024 09:38 PM

It would mean that my baby and I leave the house and socialise less which is very bad for my and other new mums mental health and my babies development

Screen Name Redacted

2/02/2024 11:49 AM

Being a mental health sufferer these centres are invaluable. It is so important especially in this day and age to provide as much support far and wide to parents and children. These centres are a lifeline for some people and have been for me in the past, by reducing sites your at risk of excluding people to the service

Screen Name Redacted

2/02/2024 12:20 PM

Taking away/ reducing family centre led activities will deprive children/ families of support. The children want to learn how to socialise which will lead onto mental health issues.

Screen Name Redacted

2/02/2024 08:18 PM

Wouldn't use the health related services

Screen Name Redacted

2/02/2024 08:52 PM

I use the centres for activities not health services The activities provided means i go out with my children with additional needs and I feel that they are safe

Screen Name Redacted

2/02/2024 09:35 PM

As we would miss the weekly sessions and again the time and flexibility will be lost

Screen Name Redacted

2/03/2024 09:35 AM

Baby massage has been amazing for myself and my baby, it has given us such a special time together and has been great for my mental health as a mother to have that support and chance to be around other mums and babies

Screen Name Redacted

2/03/2024 09:52 PM

I am unhappy that Eastwood stay and play is closing - close proximity for parents with no transport. The other close one is prince avenue but too far to walk and was not as good at all.

Screen Name Redacted

2/03/2024 10:09 PM

The boys love going to the weekly sessions and doing activities which I can not do at home as well as to play in a safe garden (Eastwood)

Screen Name Redacted

2/03/2024 10:21 PM

As much as a balanced timetable would be beneficial at centre place taking it away completely will have a detrimental affect on them

Screen Name Redacted

2/04/2024 07:32 PM

Less for me to do with my baby being able to get out the house, having access to free activities is very beneficial for my mental health and helps my baby stick to routine.

Screen Name Redacted

2/04/2024 07:43 PM

I come to weekly stay and play and monthly bibs and bobs my child enjoys coming depending on what day and if these activities still run we may not be able to make it

Screen Name Redacted

2/04/2024 07:50 PM

although my daughter is 5 years old I use food bank and if i was to access services if i became pregnant i need to have easily accessible services

Screen Name Redacted

2/04/2024 07:58 PM

As explained before I enjoy attending the local sessions with my daughter she gets a lot out of them. Having to drive would put me off going.

Optional question (220 response(s), 74 skipped)

Question type: Essay Question

Q3 | Please explain your answer

Screen Name Redacted

12/15/2023 01:57 PM

Keeping Centres open with more family centre led activities in some capacity would be beneficial to families in Southend.

Screen Name Redacted

12/15/2023 02:15 PM

no enough savings

Screen Name Redacted

12/15/2023 02:35 PM

Removing centre place as a key delivery hub is counter intuitive. This is an area of high need and just needs to be brokered with partners more successfully

Screen Name Redacted

12/15/2023 02:42 PM

As before.

Screen Name Redacted

12/15/2023 03:01 PM

All centres need to remain open

Screen Name Redacted

12/15/2023 03:57 PM

Still seems excessive.

Screen Name Redacted

12/15/2023 04:02 PM

This would mean less services and less support

Screen Name Redacted

12/15/2023 04:11 PM

Again all resorts in a reduce service available at my local family centre. I will have to travel further to reach other centres. This is not possible for families who might not drive or are limiting their car use due to high cost of living.

Screen Name Redacted

12/15/2023 05:39 PM

Hamstel is walking distance to me so for that one to be one remaining open, would be better for us personally.

Screen Name Redacted

12/15/2023 06:16 PM

Having a variety of places to go allows me to meet more mums from across all of southend and feel more part of a community

Screen Name Redacted

12/15/2023 06:42 PM

Again our main centre has and will always be Blenheim

Screen Name Redacted

12/15/2023 06:56 PM

Eastwood is the most local family centre to me that I wish to keep sessions regular.

Screen Name Redacted

12/15/2023 10:01 PM

Eastwood and prince avenue are ones we used most

Screen Name Redacted

12/16/2023 08:31 AM

I cant see this option working either for all same reasons I have explained.

Screen Name Redacted

12/16/2023 10:13 AM

Same as above. Prince Avenue being my local and most used (we go every week). However, I do drive and if needed could travel to another family centre.

Screen Name Redacted

12/17/2023 09:41 AM

See response to 8

Screen Name Redacted

12/17/2023 03:14 PM

it is a better option as more sites to keep open to run more sessions out. To think of taking away the bibs and bobs service also is disgusting, it has helped my family loads and its an amazing service. with more open things like baby massage could be kept, more stay and plays and staff could continue to deliver vital needed workshops.

Screen Name Redacted

12/17/2023 06:54 PM

It helps to go to the family centers. Giving more options and allowing different locations and accessible to many families in Southend. Mothers with anxiety problems are encouraged when visiting these centers and each center has a different impact towards them

Screen Name Redacted

12/18/2023 08:33 AM

You are providing less, you get a lesser improvement in public health. This barely needs explaining.

Screen Name Redacted

12/18/2023 09:55 AM

This would be my second choice but I do not think we will reach as many families this way.

Screen Name Redacted

12/18/2023 09:58 AM

The centres are very valuable to new mums and old mums to help provide activities for the children to help them grow and learn

Screen Name Redacted

12/18/2023 10:59 AM

X

Screen Name Redacted

12/18/2023 12:07 PM

We rely on the frequency and availability of different sessions and locations. Often appointment (life) can clash with session meaning parent and children would miss out. Variety is the key to inclusion

Screen Name Redacted

12/18/2023 12:43 PM

This would give toddlers grow in life. Specially help needy parents.

Screen Name Redacted

12/18/2023 12:55 PM

We use belheim as our main service for weigh ins as needed but the baby groups especially Eastwood are what we use weekly and it really helps me take them out and help with their development

Screen Name Redacted

It would likely cancel our group.

12/18/2023 02:08 PM

Screen Name Redacted

12/18/2023 02:17 PM

Some parents are unable to access children's service as it is too far away and buses cost money parents are unlikely to have.

Screen Name Redacted

12/18/2023 02:45 PM

If my nearest family centre doesn't exist anymore then it will be more difficult for me to attend the sessions.

Screen Name Redacted

12/18/2023 03:17 PM

It would be better if the options were better explained as I don't feel there is enough information in the question to properly answer but again it depends on what services would be reduced.

Screen Name Redacted

12/18/2023 04:28 PM

This is likely to mean less local opportunities for us but seems a better option as a kind of compromise.

Screen Name Redacted

12/18/2023 05:14 PM

I use these centres more often than option 1

Screen Name Redacted

12/18/2023 06:46 PM

Giving more of the surrounding areas of southend more options to go will help with availability to classes. More venues for special events as well.

Screen Name Redacted

12/18/2023 08:42 PM

I would not be able to use them

Screen Name Redacted

12/19/2023 06:26 PM

Would use Prince Avenue more.

Screen Name Redacted

12/20/2023 12:11 PM

Still too many open

Screen Name Redacted

12/20/2023 02:26 PM

This would retain the 2 central main centres that are within walking distance of the South Central area of greatest deprivation.

Screen Name Redacted

12/20/2023 04:59 PM

I have no children

Screen Name Redacted

12/20/2023 07:02 PM

I use all the centres apart from Eastwood and St Luke's

Screen Name Redacted 12/20/2023 07:56 PM	I live near summercourt and it used to be our main venue
Screen Name Redacted 12/20/2023 08:30 PM	Na
Screen Name Redacted 12/20/2023 08:42 PM	More options for activities as higher in number. Allows more flexibility to attend on different days/ times
Screen Name Redacted 12/20/2023 09:25 PM	More main sites would be preferable.
Screen Name Redacted 12/20/2023 09:36 PM	My closest centres are not being impacted by this change
Screen Name Redacted 12/21/2023 07:09 AM	.
Screen Name Redacted 12/21/2023 07:54 AM	not really able to comment personally
Screen Name Redacted 12/21/2023 08:10 AM	I drive and can visit any centre with the activities they put on with my little girl who is 1. Friars is my main centre so doesn't affect me.
Screen Name Redacted 12/21/2023 11:08 AM	Still have the availability of more centres because if others close it will just increase visitors and harder to get availability.
Screen Name Redacted 12/21/2023 11:26 AM	I would be able to use Hamstel Family Centre
Screen Name Redacted 12/21/2023 01:16 PM	Regularly use hamstel site
Screen Name Redacted 12/21/2023 01:16 PM	There is already much information and activities n health and no free activities for children out in the community. My children love not only the staff but the safe space the family center led activities bring. It has impacted their development and relationships with other children
Screen Name Redacted	Similar answer as above. All main sites are over an hour away or

12/21/2023 02:06 PM

require 2 buses.

Screen Name Redacted

12/21/2023 04:24 PM

Location not a major issue.

Screen Name Redacted

12/21/2023 08:25 PM

As above

Screen Name Redacted

12/22/2023 12:10 AM

As above.

Screen Name Redacted

12/22/2023 03:10 PM

Hopefully still can attend the sessions

Screen Name Redacted

12/22/2023 05:54 PM

The reduction of the services available at summercourt would disproportionately affect families in one of the most deprived areas of southend, these families would be cut off from other sites if they do not have personal transport

Screen Name Redacted

12/24/2023 10:08 PM

Use centre place for groups! Good large and modern venue

Screen Name Redacted

12/27/2023 02:38 PM

More sites to access if you are out and about

Screen Name Redacted

12/28/2023 01:32 PM

These are the centres I use now anyway

Screen Name Redacted

12/28/2023 09:08 PM

Not service user

Screen Name Redacted

1/02/2024 09:14 AM

This would spread the scope of accessibility for those who wish/need to use the family centres

Screen Name Redacted

1/02/2024 09:35 AM

There is not enough space at the current activities so I would not agree to any removal of venues or relocation of service

Screen Name Redacted

1/02/2024 12:23 PM

The two centres I visit (Friars and Hamstel) would remain open

Screen Name Redacted

1/02/2024 02:56 PM

A reduction in services will have a negative impact on families, particularly removing Starting Solids and the other workshops.

Screen Name Redacted

1/03/2024 06:57 AM

There needs to be MORE services available, NOT less. These services are vital for families and mums like myself to help meet people and get your head around being a parent.

Screen Name Redacted

1/03/2024 10:54 AM

The same as the above reasons. These classes should be available and accessible for all.

Screen Name Redacted

1/03/2024 11:09 AM

Shoeburyness needs friars family centre if it was made to a main centre this would be good also.

Screen Name Redacted

1/03/2024 11:19 AM

Easier to get to as more options for venue locally

Screen Name Redacted

1/03/2024 11:30 PM

It's important that these family centres are maintained and developed for use by those families who need them most.

Screen Name Redacted

1/04/2024 06:31 AM

Save the money go with option 1

Screen Name Redacted

1/04/2024 10:37 AM

We participated in baby massage when my faughterbaas a baby & found it really helpful. I feel it would benefit future parents to be able to still book on. We use alot of the free classes & feel that it really supports families that do not have alot of money to continually pay for classes. The groups help people make new friends with young children & the staff are there to help with any problems a new parent might need help with.

Screen Name Redacted

1/04/2024 12:58 PM

Again so far from me. Sometimes I am unable to drive and need to walk but these aren't close enough. Also sometimes the groups are so full I don't get it at the centres you are planning to close which means the centres will be even more busy and less chance of getting in and my daughter and I will get overwhelmed which damages our health

Screen Name Redacted

1/04/2024 02:24 PM

We are local to hamstel, so keeping this open is good for us

Screen Name Redacted

1/04/2024 04:24 PM

Summercourt would be a better option than Cambridge Road.

Screen Name Redacted

1/04/2024 04:58 PM

Still offers support for families and a cost saving to the Council - both option one and two are good options

Screen Name Redacted

1/04/2024 05:27 PM

Not opting for this option

Screen Name Redacted

1/04/2024 09:09 PM

St Luke's carried out my antenatal classes and it was the best location,

Screen Name Redacted

1/04/2024 09:55 PM

Although we live very close to Friars and use it very often. I feel that it will be stretched if services are cut at the other children's centres. The results of the impact to family lives, speak for themselves, to lose the children's centres/cut services will have massive negative impacts on those who use them now and those who are yet to require the wonderful services that the centres provide.

Screen Name Redacted

1/04/2024 10:38 PM

Blenheim is my closest centre, so if more events/sessions are held there I'll be able to attend.

Screen Name Redacted

1/05/2024 12:47 AM

Able to access easily

Screen Name Redacted

1/05/2024 04:54 AM

More centres locally

Screen Name Redacted

1/05/2024 11:21 AM

I use Cambridge road centre and would be good to have more centres for people in the area

Screen Name Redacted

1/05/2024 04:58 PM

I think everyone should have access to a nearby family centre, not everyone has a car/ full mobility especially with little ones.

Screen Name Redacted

1/07/2024 08:57 AM

As we would not be offering full services at Centre Place, I question whether we would still get the same level of buy in

Screen Name Redacted

1/07/2024 10:04 AM

Services need to be structured with the community they serve. They need to have flexibility and the centre needs to be used to its full

potential.

Screen Name Redacted

1/07/2024 11:29 AM

Least I can walk to Hamstel

Screen Name Redacted

1/07/2024 01:16 PM

Local sites

Screen Name Redacted

1/07/2024 04:01 PM

Will create more jobs and more spaces for the families to take their children.

Screen Name Redacted

1/07/2024 07:53 PM

It would mean easier access and less travel issues for people that need to the services

Screen Name Redacted

1/07/2024 09:36 PM

Friars is my closest

Screen Name Redacted

1/08/2024 10:31 AM

Not a lot of time usually

Screen Name Redacted

1/08/2024 10:37 AM

St Luke's is used for play, a shame to close it

Screen Name Redacted

1/08/2024 12:11 PM

This ensures a more even spread of venues

Screen Name Redacted

1/08/2024 03:23 PM

Haven't been to friars or hamstel. Cambridge has a lack of parking

Screen Name Redacted

1/08/2024 03:37 PM

I am lucky that I can afford to take my son to classes but for Parents and Children on low incomes the family centres are vital in terms of the services and classes they provide.

Screen Name Redacted

1/08/2024 04:08 PM

A variety of venues providing easier access by a greater number of families

Screen Name Redacted

1/09/2024 06:33 AM

Hamstel is most convenient location for my family

Screen Name Redacted

1/09/2024 04:09 PM

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Screen Name Redacted

1/10/2024 09:56 AM

As long as the extended sites and community venues actually go ahead

Screen Name Redacted

1/10/2024 02:31 PM

St lukes isn't a venue i use personally

Screen Name Redacted

1/10/2024 02:36 PM

I would like to visit sessions for stay and play and more at Centre place family centre

Screen Name Redacted

1/11/2024 09:10 AM

having more centres will help reach more people

Screen Name Redacted

1/11/2024 10:25 AM

Our main children's centre is unaffected by the changes in terms of availability so I cannot comment fairly

Screen Name Redacted

1/11/2024 02:12 PM

We understand the need to change in difficult times and initially it would be good to start with an altered service delivery approach but with the safety of keeping a majority of the delivery as business as usual. Once the new approaches are established and prove value in service delivery and budgetary goals - then we can work on slicing down to work towards more cost saving.

Screen Name Redacted

1/11/2024 08:37 PM

Our main center would still be open so it wouldn't affect us there but it would affect which other events we go to like fun days etc.

Screen Name Redacted

1/11/2024 11:24 PM

The services offered would become stretched and oversubscribed.

Screen Name Redacted

1/12/2024 11:07 AM

I would still be able to access prince avenue for the services

Screen Name Redacted

1/12/2024 12:56 PM

Same as option 1 response

Screen Name Redacted

1/12/2024 01:24 PM

We can drive but lots of other people can't

Screen Name Redacted
1/12/2024 07:16 PM
It would be a little better/easier for me to get to these places. But still a real shame that the other centres are closed and I won't be able to go as much as I do now

Screen Name Redacted
1/12/2024 08:50 PM
Seems more feasible as long as availability is good

Screen Name Redacted
1/12/2024 10:04 PM
Already explained

Screen Name Redacted
1/13/2024 09:09 PM
Whilst things a better option versus option 1, it is still closing down more than half the centres. There is such demand of the activities how would 4 centres manage to cope?

Screen Name Redacted
1/14/2024 04:02 PM
Option one and two are not much different in effect to the services I use

Screen Name Redacted
1/16/2024 12:07 AM
More on offer with the 4 main sites. You could jazz up Blenheim again to make it more buzzy and have the atmosphere it used to have. It's a good venue, parking is pretty easy around there, lots of people walk to and from due to the school. A lovely park right next door, people coming in and out of classes, school pick ups, buzzy cafe for people to meet. It's a shame covid affected all of this and it's never regained its status. More choice with 4 family centres and being able to keep excellent and dedicated staff who you've built up a rapport and trust with and who have got to know you and your family. We love Eastwood but having 4 centres is better than option 1. These centres have been our lifeline for free and varied classes, excellent structure and choice, and we used so many of their services it's been fantastic.

Screen Name Redacted
1/17/2024 10:55 AM
Less options of times/places to visit.

Screen Name Redacted
1/17/2024 11:08 AM
Local -To walk to, also lots of parents can walk too. No parking facilities here so most people walk-local

Screen Name Redacted
1/17/2024 11:16 AM
Friars and Hamstel are the main centres that I use.

Screen Name Redacted
1/17/2024 11:17 AM
2 are local to me

Screen Name Redacted

1/17/2024 11:28 AM

More competition for spaces in the main centres, disappointing to those who use the other centres and St Luke's as for many it is a life-line for them.

Screen Name Redacted

1/17/2024 11:36 AM

Even if we maintain a local presence of these things it seems many others will lose theirs, which leaves the remains centres in impractical locations and not readily available for those without transport.

Screen Name Redacted

1/17/2024 12:29 PM

same as option 1

Screen Name Redacted

1/17/2024 12:52 PM

The idea of Centre Place having reduced activities gives me a sharp stab of anxiety, even though I have no idea how it will be changing. I have three children up to age 12. I have used children's centres though out all of there lives. The children's centres where a life line in London when I was in an abusive relationship with no where else to go except children's centres. They have helped me combate the reality of leaving and moving past an abusive relationship, they have helped me keep social communication with others they have helped with Nursery for all of my boys. They have been a huge help during holidays and in the early months of being a new mother again. They have been a constant and I can not begin to wonder what others would have if they are slowly removed from Southend.

Screen Name Redacted

1/17/2024 01:13 PM

My children are all in school however having places and activities to go to and do during school holidays would be a huge benefit as my youngest is Autistic and requires going out daily. There are currently only 2 places I can take him which is the park or soft play.

Screen Name Redacted

1/17/2024 02:00 PM

Out of area, and I don't drive

Screen Name Redacted

1/17/2024 02:51 PM

Whilst keeping centres open would be preferential, the reduction in service would not, my concern would be over crowding or not being able to get a space in a specific class because the timetable has been reduced and therefore more people are attending that one class.

Screen Name Redacted

1/17/2024 04:42 PM

Services are already fairly stretched, with considerable waiting lists. How does reducing the number of centres benefit me and my family? They are simply not going to be able to provide the incredible support on offer to as many families.

Screen Name Redacted 1/17/2024 08:01 PM	Still negative impact as closest session won't be open as regularly but less negative impact as more locations available.
Screen Name Redacted 1/17/2024 08:02 PM	Any other family centre besides Centre Place is too far for me to walk as I am baby wearing and have a toddler and only have the use of a single stroller which will be the case for a long while.
Screen Name Redacted 1/17/2024 10:05 PM	Eastwood and prince avenue main sites used weekly
Screen Name Redacted 1/17/2024 10:46 PM	I enjoy the site at Prince Avenue
Screen Name Redacted 1/18/2024 11:48 AM	Families need more access and help than that.
Screen Name Redacted 1/18/2024 05:46 PM	Still not enough remaining open to provide services families need
Screen Name Redacted 1/19/2024 12:27 PM	As many of the centres especially if walking distance (without car) as can be reached easily would be a huge help
Screen Name Redacted 1/19/2024 05:23 PM	Fewer sites which provided weekly supprt groups means the places that do offer these becomes over crowded meaning some people would be turned away
Screen Name Redacted 1/20/2024 12:22 PM	Same reply as above. I believe any reduction to the centres or activities provided would be detrimental to parents mental health & ultimately will effect children.
Screen Name Redacted 1/20/2024 08:33 PM	As previous
Screen Name Redacted 1/21/2024 10:53 AM	I am a volunteer and none of my family are service users. I am concerned however about service users being unable to afford transport to venues that are not within walking distance when they are with their very young children.

Screen Name Redacted
1/22/2024 01:01 PM
do not use at the moment, but know a lot of people depending on these services and any reducing will greatly impacted families in need and staff

Screen Name Redacted
1/22/2024 02:05 PM
Not used

Screen Name Redacted
1/22/2024 02:28 PM
This seems to offer more services in a wider range of locations

Screen Name Redacted
1/22/2024 07:44 PM
Would depend on timings and capacity but these are centre's I have enjoyed using

Screen Name Redacted
1/23/2024 10:30 AM
I think there needs to be more of these centres but they need sorting out so that mums feel comfortable to attend them.

Screen Name Redacted
1/23/2024 11:53 AM
Not enough provision of centre choices for Southend families however better choice than option 1 (especially when considering the needs of young parents)

Screen Name Redacted
1/23/2024 12:35 PM
As above

Screen Name Redacted
1/23/2024 12:56 PM
As above

Screen Name Redacted
1/23/2024 02:31 PM
I do think having two central main centres would be a good idea. The site at Cambridge Road is very small with Hamstel being much bigger. If Cambridge road serves as the only site for most activities in central Southend, numbers may be limited for services due to space.

Screen Name Redacted
1/23/2024 04:29 PM
This is better than option 1, as long as families can continue to be supported by the Family Support Workers. I have frequently referred families to the Freedom Programme and this has been a life line for women experiencing Domestic Violence - which has increased since the Pandemic. Ideally the services would remain the same BUT would be increased so that there are not waiting lists and all families that are referred for Family Support receive this quickly.

Screen Name Redacted
At least there is a Southchurch site but I don't agree with the overall

1/24/2024 08:28 AM

reduction in service

Screen Name Redacted

1/24/2024 02:05 PM

Again keeping the church will be beneficial and also an extra place to go

Screen Name Redacted

1/24/2024 04:32 PM

Same as before

Screen Name Redacted

1/25/2024 01:53 PM

I haven't really got anything else to comment on the options to be honest. I think the whole thing needs looking into to best serve local communities and families with children under 5.

Screen Name Redacted

1/25/2024 08:50 PM

Places would still be open for mum's and babies.

Screen Name Redacted

1/25/2024 09:09 PM

As above

Screen Name Redacted

1/26/2024 04:15 PM

Prince Avenue is my most local family centre.

Screen Name Redacted

1/29/2024 01:47 PM

Less activities for families

Screen Name Redacted

1/29/2024 05:36 PM

You are trying to reduce the offer to all our children which is a disgrace in itself as our children need to be invested in. That much is obvious. But even more obvious is that this will disproportionately affect poorer and SEN families. That the city seeks to disadvantage our most vulnerable children is completely outrageous. This is just another way to cut these services as has been the agenda ever since the Tories got in. We need our children's centres restored. Children don't have the power to ask for this themselves, they should be able to trust those in leadership to have their best interests at heart.

Screen Name Redacted

1/29/2024 08:36 PM

See previous answer

Screen Name Redacted

1/30/2024 10:13 AM

This feels like some of the current services are going and this may not work for me and my family

Screen Name Redacted

1/30/2024 12:38 PM

This allows for more spread of centres across the City.

Screen Name Redacted

1/30/2024 01:56 PM

As above very negative - reduce help & services to those that need them most

Screen Name Redacted

1/30/2024 09:42 PM

Again pushing work onto health visitors is cutting services and an opportunity for families to have an open and friendly support.

Screen Name Redacted

1/31/2024 05:39 AM

Centre place seems to offer so much more compared to other sites I have visited. Surprised it's not listed as a main location

Screen Name Redacted

1/31/2024 06:32 AM

St Luke's is a popular venue for many families.

Screen Name Redacted

1/31/2024 10:40 AM

Same as before

Screen Name Redacted

1/31/2024 12:31 PM

As mentioned previously we use Blenheim and Summercourt.

Screen Name Redacted

2/02/2024 09:48 AM

The impact of taking away services will be negative.

Screen Name Redacted

1/31/2024 01:10 PM

To have more options than solution 1 for locations is great but very upset that Prince Avenue will be reduced still.

Screen Name Redacted

1/31/2024 01:20 PM

This option is slightly better but still concerning I wont be able to access help and groups.

Screen Name Redacted

1/31/2024 02:24 PM

Because they are near our residence so it is easy to attend all sessions

Screen Name Redacted

1/31/2024 03:28 PM

All family centres should be left open. With my first I did not drive so was only able to make it one setting. With my second baby I am lucky to be driving now but a lot of people are not in that situation. I am able to go to a few centres a week now but if you can only walk to the centre you are limited to how far you can go. So lots of locations are more effective for new parents to come to sessions. Travelling can be very difficult for parents with a new born especially with buses that

are £4.80 to get somewhere, which isn't cheap !!

Screen Name Redacted

1/31/2024 04:42 PM

Summertime is popular close to town and larger.

Screen Name Redacted

1/31/2024 07:54 PM

Again further away family centres and my partner anxiety with accessibility

Screen Name Redacted

1/31/2024 07:56 PM

Less activities to do at my local venue which means it will cost me more money to travel to another venue

Screen Name Redacted

1/31/2024 09:02 PM

It's slightly better than the first option but is still not good enough. You want the best for families and to reach out to as many families as you can. Well by reducing the centres only means some people can only reach one or none. Cutting it down is going to affect young children's mental health and adults mental health. Reducing services and groups just keeps parents and children locked up indoors, not good for anyone's mental health. Surely you can cut costs elsewhere rather than the family centres which would affect A LOT of families

Screen Name Redacted

2/01/2024 05:32 AM

Closing sites will make other sites more busy

Screen Name Redacted

2/01/2024 11:05 AM

These centres are essential for family and community bonding especially for mums who have the potential of suffering postnatal depression

Screen Name Redacted

2/01/2024 11:32 AM

Same as option one. Centre place is most central, footfall has only dropped as less being put on

Screen Name Redacted

2/01/2024 01:51 PM

How on earth are the other sites going to allow just a small slot per week as and when? Has this been considered? Eastwood is the most popular location and I'll bet my bottom dollar the school will take it back and utilise it rather than let you hire it out once in a blue moon.

Screen Name Redacted

2/01/2024 02:35 PM

More location options for families to attend classes especially for those who don't drive like myself. I took antenatal classes last year and the closest centre to me is Cambridge Road but due to not having enough space in Cambridge rd, I was offered to go to Friars. I agree with the reduction of centres to make some savings but I feel

that some parents might not be offered classes due to lack of capacity in these centres.

Screen Name Redacted

2/01/2024 02:43 PM

Although I use Cambridge Road mostly and the Option 1 & 2 proposal both retain this as a main site, the Option 2 is preferable as there would be more activities available and also baby massage - which my baby and me benefitted from and I believe others should have the same opportunity.

Screen Name Redacted

2/01/2024 04:17 PM

Above

Screen Name Redacted

2/01/2024 06:50 PM

As I said before, people need all services to be available close by them. Not to have the added stress of travel or not being able to afford to get to distant services

Screen Name Redacted

2/01/2024 09:38 PM

The more sites we have the better!

Screen Name Redacted

2/02/2024 11:49 AM

The centres need to remain. They are a lifeline to parents and young children. Reducing centres means less accessibility and parents and children suffer. Not all parents drive and not all centres are fully accessible.

Screen Name Redacted

2/02/2024 12:20 PM

Your being very short sighted. The Eastwood family centre must remain in situ without any loss of staff or activities. Our families deserve support in the area in which they live.

Screen Name Redacted

2/02/2024 07:51 PM

Less options of times/places to visit.

Screen Name Redacted

2/02/2024 07:59 PM

Local to walk to, also lots of parents can walk to - no parking facilities here so most people walk

Screen Name Redacted

2/02/2024 08:18 PM

Friars and Hamstel are the main centres that I use.

Screen Name Redacted

2/02/2024 08:52 PM

If you keep Eastwood and Blenheim open for activities like now fine, but if you put health services instead my children and I miss out.

Screen Name Redacted

2/02/2024 09:21 PM

Concerned I wont be able to attend hartbeeps at prince avenue

Screen Name Redacted

2/02/2024 09:35 PM

As we used mostly Eastwood we would move to a closer me

Screen Name Redacted

2/03/2024 09:35 AM

This would mean reducing closer places for mums in these areas, when you have a baby it can be extremely overwhelming by to even leave the house, so long journeys would be too daunting for a new mum, this needs to be considered when placing these centres

Screen Name Redacted

2/03/2024 09:52 PM

My son will still have somewhere to go that he enjoys and is close enough to walk to.

Screen Name Redacted

2/03/2024 10:09 PM

Eastwood needs to be a main hub it has better transport links than Blenheim and the garden the others are hard for me to access

Screen Name Redacted

2/03/2024 10:21 PM

Centre place needs to have the services already on offer plus more with the right people and activities on offer I believe we could get the centre back to where it was historically taking these services away from centre place will have a detrimental affect on our families

Screen Name Redacted

2/04/2024 07:32 PM

I am happy as long as we have somewhere to go and multiple activities are offered

Screen Name Redacted

2/04/2024 07:43 PM

I think with more sites open may have more accessible activities

Screen Name Redacted

2/04/2024 07:58 PM

I could attend locally without having to drive to get there

Optional question (199 response(s), 95 skipped)

Question type: Essay Question

Q4 | Please explain your answer

Screen Name Redacted

12/15/2023 01:57 PM

Reducing family centre led activities would increase the need and cost of health activities for the short and long term and would be a false economy saving. Family centres activities are an excellent preventative tool for requiring further more expensive services such

as mental health support.

Screen Name Redacted

12/15/2023 02:35 PM

Need access to EYFS based activities and not just health. Children learn through play and play session also assist parenting and increases parenting skills. Very important for early intervention and prevention

Screen Name Redacted

12/15/2023 02:42 PM

As before. Services in Southend are limited enough as it is.

Screen Name Redacted

12/15/2023 03:01 PM

For children with disabilities all activities and interventions are crucial if we are to succeed in giving them the best opportunities in early years and support families before they reach crisis and need urgent and expensive support.

Screen Name Redacted

12/15/2023 03:57 PM

Better than first option. Family centres are not primarily for health. There should be more social interaction for the families and keep that small health room for that.

Screen Name Redacted

12/15/2023 04:02 PM

As stated previously the impact is great - this is no better

Screen Name Redacted

12/15/2023 04:11 PM

Agree that increasing family support will be helpful for those who need support. However for people like me who do not require support from family support we will be impacted due to fewer activities being available to use.

Screen Name Redacted

12/15/2023 05:39 PM

If we had no choice about centres closing, then option 2 would be best for us, however, I strongly disagree about any of them closing at all and having reduced services as a knock on effect.

Screen Name Redacted

12/15/2023 06:16 PM

As explained above I do not trust the health visitors and would therefore be unwilling to attend any sessions led by them.

Screen Name Redacted

12/15/2023 06:42 PM

Both my children are in nursery and school now so no longer use the service regularly but understand the importance of the service for new parents

Screen Name Redacted

The family centres work and provide so much, that keeping it the

12/15/2023 06:56 PM

same is a necessity

Screen Name Redacted

12/16/2023 08:31 AM

All same reasons as above. How you could think about cutting baby massage, do you know the impact this has for families, its all about bonding and attachment and so much more.

Screen Name Redacted

12/16/2023 07:26 PM

Lots of new parents don't even want health visitors or those extra services (me included). We want community and friends and people we can pop into and relate to. To get us out of our houses for a mental break where our children can play and we can breathe. Please don't add more health services that will be refused by many! Please keep the play sessions and invaluable teaching sessions (e.g. antenatal, starting solids, baby 23, toilet training). The workers are wonderful and I wouldn't be as well as i am now without them!

Screen Name Redacted

12/17/2023 09:41 AM

The retention of baby massage is important

Screen Name Redacted

12/17/2023 03:14 PM

Do not reduce family centres led sessions and increase with health visitors, they are less approachable and do not have the time to give us as much as the family centre staff do.

Screen Name Redacted

12/17/2023 06:54 PM

Baby massage helped me and my baby's health. Health classes coached me to be a better mom.

Screen Name Redacted

12/17/2023 09:26 PM

We use these every week.

Screen Name Redacted

12/18/2023 08:33 AM

Jesus its an 18 question survey. Surely this is just designed as a block on people providing feedback. Especially given the time of year you have chosen to hold your 'consultation.' This is really shameful

Screen Name Redacted

12/18/2023 09:55 AM

I do not believe that Health service have the capacity to take on this extra work as we often get referrals from health to Family Centre led activities

Screen Name Redacted

12/18/2023 09:58 AM

The help that they have provided around my children has been very helpful, the explaining on what and where I can learn with my children

Screen Name Redacted

12/18/2023 10:59 AM

X

Screen Name Redacted

12/18/2023 12:07 PM

We are open and happy to be offered more educational services. But not to the detriment of play sessions.

Screen Name Redacted

12/18/2023 12:07 PM

The proposals depend on an already stretched Hv team to offer support when they currently cannot manage extra costs except for safeguarding one's

Screen Name Redacted

12/18/2023 12:43 PM

Why decrease, we need more help, include more families

Screen Name Redacted

12/18/2023 12:55 PM

We would be less likely to attend and use the service that has helped us so much as a mum of twins

Screen Name Redacted

12/18/2023 02:17 PM

No cuts should be made to family services. It is short term thinking by council and government (who cut council funding)

Screen Name Redacted

12/18/2023 02:45 PM

I would prefer to keep the centres the way they are.

Screen Name Redacted

12/18/2023 03:17 PM

What do you mean by health services? I think community support and health services should go hand in hand

Screen Name Redacted

12/18/2023 06:46 PM

Using the word potential increase doesn't feel me with confidence that it would lead to the extra HV led sessions.

Screen Name Redacted

12/18/2023 08:42 PM

I do not need the health services as my son is approaching school age but mixing with children who will be in his year group is vital so activities is what we need

Screen Name Redacted

12/19/2023 06:26 PM

Extra support when needed

Screen Name Redacted

12/20/2023 12:11 PM

It is always difficult to take things away, but the council doesn't take this into account when giving time and money away.

Screen Name Redacted

12/20/2023 04:59 PM

I have no children

Screen Name Redacted

12/20/2023 07:02 PM

More baby massage

Screen Name Redacted

12/20/2023 07:56 PM

What's going on at family centres is important for my famil, we randomly take part

Screen Name Redacted

12/20/2023 08:30 PM

Na

Screen Name Redacted

12/20/2023 09:25 PM

Good that baby massage would stay, but a shame to lose the play spaces

Screen Name Redacted

12/20/2023 09:36 PM

I like baby massage is included. A slight reduction of less popular activities in favour of saving councils money wouldn't impact me personally.

Screen Name Redacted

12/21/2023 07:09 AM

Less opportunity and support

Screen Name Redacted

12/21/2023 07:54 AM

see above

Screen Name Redacted

12/21/2023 11:08 AM

Health visiting is important and as new mum you need that support to be accessible

Screen Name Redacted

12/21/2023 11:26 AM

Less play activities just seems like a bad idea!

Screen Name Redacted

12/21/2023 12:48 PM

Any reduction on the play sessions would I think have a negative impact on the children and their parents who go there regularly

Screen Name Redacted

12/21/2023 01:16 PM

There is already much information and activities n health and no free activities for children out in the community. My children love not only the staff but the safe space the family center led activities bring. It has impacted their development and relationships with other children

Screen Name Redacted 12/21/2023 02:06 PM	Similar answer as above, but obviously the extra play spaces and baby massage is so important to parents and babies.
Screen Name Redacted 12/21/2023 04:24 PM	Baby massage was a great activity with my 2nd would be a shame to lose it. For our family the play and family centre led activities are very beneficial. I am due to have 2 under 2 in 2024 and would like to see the frequency and accessibility of these sessions remain or even increase.
Screen Name Redacted 12/21/2023 06:54 PM	You must know what groups are well attended and which are not. The baby massage one I attended was fully booked
Screen Name Redacted 12/21/2023 08:25 PM	As above
Screen Name Redacted 12/22/2023 12:10 AM	As above. This is not the service to reduce.
Screen Name Redacted 12/22/2023 05:54 PM	As stated in my response to this question regarding option one. Social development is as important as health classes and cannot be reduced without detrimental impact to future generations
Screen Name Redacted 12/27/2023 02:38 PM	Harder to see a health professional these days and access to my Health visitor and school nurse was invaluable.
Screen Name Redacted 12/28/2023 01:32 PM	I don't use the centres for health services, only play
Screen Name Redacted 12/28/2023 09:08 PM	Again question relates to impact on my family. No information to indicate that health will have the resources to deliver the increase in services.
Screen Name Redacted 1/02/2024 09:14 AM	Wider range of opportunities for socially disadvantaged to engage and benefit their children
Screen Name Redacted 1/02/2024 09:35 AM	There is not enough support available in the local community why does there have to be a reduction in service in order to offer health support? why can this not simply be run alongside what is already available?

Screen Name Redacted

1/02/2024 12:23 PM

Same as before, the activities at the centre have more impact for us than hv visits

Screen Name Redacted

1/02/2024 02:56 PM

Health are already lacking in delivering these services which is why we are providing them in the Family Centres now. Health do not have the capacity to effectively deliver things like Starting Solids and our feedback shows that a group workshop environment is an extremely successful way to deliver this.

Screen Name Redacted

1/03/2024 06:57 AM

There needs to be MORE services available, NOT less. These services are vital for families and mums like myself to help meet people and get your head around being a parent.

Screen Name Redacted

1/03/2024 10:54 AM

Above reasons still apply. Any change leaving a negative impact on children's learning and development to save money is very poor

Screen Name Redacted

1/03/2024 11:09 AM

This would have some what negative impact we here in Shoeburyness need to keep these activities

Screen Name Redacted

1/03/2024 11:30 PM

Why are you threatening to change something that works, do Health Visitors have the capacity to provide these additional family-centred services, it seems to me that you are not replacing like with like.

Screen Name Redacted

1/04/2024 06:31 AM

££ avoid cost

Screen Name Redacted

1/04/2024 10:37 AM

We enjoy the free groups. They help the children learn social skills

Screen Name Redacted

1/04/2024 12:58 PM

It would impact my mental health greatly. Getting out and have structure helps me look after my daughter and helps my anxiety. The family centres are priceless

Screen Name Redacted

1/04/2024 02:24 PM

I have a toddler and a baby, we utilise play sessions and baby massage, we do not utilise health services much if at all, this is a negative impact for us

Screen Name Redacted

The current model seems inefficient and I believe the cost of

1/04/2024 03:06 PM

providing the inefficient service has a negative impact on me as a tax payer.

Screen Name Redacted

1/04/2024 04:24 PM

Both are important. You shouldn't have to choose.

Screen Name Redacted

1/04/2024 04:58 PM

Still offers support for families and a cost saving to the Council - both option one and two are good options

Screen Name Redacted

1/04/2024 09:09 PM

Depends who run the classes , I wouldn't attend at all if it was health visitor

Screen Name Redacted

1/04/2024 09:55 PM

For nearly 5 years, since having my first child , I have visited the children's centres, mainly Friars and having the centre in our lives has provided much needed support, learning opportunities, friendship circles, opportunities for social interaction....varying support through the journey of early years, as a parent....

Screen Name Redacted

1/04/2024 10:38 PM

Same as before.

Screen Name Redacted

1/05/2024 12:47 AM

More sessions than option 1 is positive, but I believe that it would have a negative impact on families with reduced sessions

Screen Name Redacted

1/05/2024 11:21 AM

It is important to have a variety of family and health activities available for baby development and new mothers mental health

Screen Name Redacted

1/05/2024 04:58 PM

Hv can't possibly do everything

Screen Name Redacted

1/07/2024 10:04 AM

All centres have a capacity for wider delivery based on identified community need.

Screen Name Redacted

1/07/2024 11:29 AM

Structured play and space to play has been really useful for me

Screen Name Redacted

1/07/2024 01:16 PM

Local services

Screen Name Redacted

1/07/2024 06:01 PM

I don't understand how A Better Start Southend or this new Family Cic continue to get funded. Their latest report lacks engagement. They have very little impact considering how much funding they have had for ten years. It's about people getting a wage and not a lot else. It's easy to have ABSS with bums on seats at HWBB and SSPB showing very little knowledge of parenting issues. I don't understand why there is such an obsession over breast feeding as if it "cures" all problems. There are other areas in the town that need support and it should be open to everyone. Maybe Krishna can run a " few more pilots " and waste some more money while SAVS and Healthwatch facilitate their own agendas. Chaos and Calm have about six people at their sessions. Money for old rope! Try getting that Toy Library out of the Lighthouse Centre that haven't filed there accounts for year's and only let "real" disabled join there coffee morning. Another wasted resource for families. That should be a family centre with support not free loaders with plastic toys sitting and talking about how terrible they have it when all their kids are in special school, get direct payments and respite.

Screen Name Redacted

1/07/2024 07:53 PM

As before

Screen Name Redacted

1/07/2024 09:36 PM

Family led activities are so important leave things as they are!!!!

Screen Name Redacted

1/08/2024 10:31 AM

Refer to point 14

Screen Name Redacted

1/08/2024 10:37 AM

First time mums need support across town, helps keep sessions accessible and not too busy

Screen Name Redacted

1/08/2024 12:11 PM

I feel it is important to retain services such as baby massage, which encourage users to begin to visit the centres and build support networks.

Screen Name Redacted

1/08/2024 03:37 PM

I am lucky that I can afford to take my son to classes but for Parents and Children on low incomes the family centres are vital in terms of the services and classes they provide.

Screen Name Redacted

1/09/2024 04:09 PM

With my two under 5s I have attended potty training, introducing solids, baby massage... In fact I've used many of your services. They are ways to book onto and informative.

Screen Name Redacted

1/10/2024 09:56 AM

Fewer play activities would be a terrible idea. Mums and families need these sessions for many reasons, one being constant routine. And changing each week would not work either, no one would not know what is on and when.

Screen Name Redacted

1/10/2024 02:31 PM

Children learn through play!

Screen Name Redacted

1/11/2024 08:15 AM

I have a young family and use the family centres. Never been to/heard about health service? Is this the midwife?

Screen Name Redacted

1/11/2024 09:10 AM

the activities are a key part of the centre and for the people using them

Screen Name Redacted

1/11/2024 10:25 AM

As above

Screen Name Redacted

1/11/2024 02:12 PM

The ABSS are not accessible to all regardless of whether there's a need so the family centre offer feels enhanced and highly valued for welcoming regardless of their socio-economic group. and that's what makes it so unique.

Screen Name Redacted

1/11/2024 08:37 PM

We wouldn't be able to attend as many sessions as we do.

Screen Name Redacted

1/11/2024 11:24 PM

The activities offered for children are vital for them to have a chance to socialise and play. Netherlands the Services or activities should be reduced.

Screen Name Redacted

1/12/2024 11:07 AM

I prefer the play activities But I need to know more about the health led services that would be available to make a more informed decision I think it's really important to have the play led activities as this allows a community feel and a relaxing break for us busy mums

Screen Name Redacted

1/12/2024 12:56 PM

Same as option 1

Screen Name Redacted

1/12/2024 02:56 PM

I have used your services for years and they are all so helpful and support for parents and children . they are all so fantastic and being

freeore parents use them . I have used these services for 5 years

Screen Name Redacted

1/12/2024 07:16 PM

We go 3-4 times a week to the centres for the play activity so if these are reduced down we won't be able to go as much as we do now

Screen Name Redacted

1/12/2024 10:04 PM

N/A

Screen Name Redacted

1/13/2024 09:09 PM

My worry is that there will be too many children and families trying to get into the 4 centres that remain open. For people with younger infants and toddlers this may not be a suitable setting for them. It's also harder for the parent to ensure their child is safe when there are too many other children around. If numbers are limited then it will turn into a race everyday of who can get there first and 'bag a spot'.

Screen Name Redacted

1/14/2024 04:02 PM

As per option one

Screen Name Redacted

1/16/2024 12:07 AM

I think I've already covered some of this. I'm not keen to have a HV deliver some of the content we had in successful workshops with the family centres. This worked so well for us and every workshop I went to it was full. When you say Health service led activities are you meaning the Health Visitor leading these activities? Sorry but a bit confused now. No, I do not agree with this. Losing good staff who are bettering themselves, learning more and making room for other to grow as well. Please do not get rid of baby massage. Most cannot afford the high costs of a private company delivering this. It showcases the family centres and is a crucial stepping stone from having your baby and not knowing anything to being hands on, connecting, meeting other parents, learning new skills, confidence and trust all under the family centre roof with an excellent trainer who guides you and you see the same people each week and build those early and very important connections with Mummies around you. All for free! It was amazing.

Screen Name Redacted

1/17/2024 10:55 AM

We have only used the play sessions.

Screen Name Redacted

1/17/2024 11:16 AM

Would not use the health related services.

Screen Name Redacted

As previously stated in the last response.

1/17/2024 11:28 AM

Screen Name Redacted

same as option 1

1/17/2024 12:29 PM

Screen Name Redacted

In my family I'm a single parent of 3 boys so my constant and continuous focus is finding places I can take my children. By reducing opportunities for family led activities and increasing health benefits you are basically saying the council doesn't care about supporting families anymore.

1/17/2024 01:13 PM

Screen Name Redacted

Want to use the stay and play services

1/17/2024 02:00 PM

Screen Name Redacted

The family centre has been a hugely positive place in mine and my babies life, it has provided socialisation for both my child and myself, coming to the classes has greatly improved my mental health and made me feel less isolated, I have made friends and it was free at a time when i was struggling financially.

1/17/2024 02:51 PM

Screen Name Redacted

Swapping over to the health services effectively means cuts again, which seems to be all this council is concerned with. Health services are severely stretched as it is and I cannot see how you would be able to move services across without resulting in real time cuts.

1/17/2024 04:42 PM

Screen Name Redacted

I would opt for option 2. I understand change is needed but feel option one is too serve considering the current cost of living and lack of mental health support available without extreme wait lists.

1/17/2024 08:01 PM

Screen Name Redacted

This would not include Centre Place Family Centre and therefore is not convenient to me at all.

1/17/2024 08:02 PM

Screen Name Redacted

I do not attend the play sessions very often

1/17/2024 10:46 PM

Screen Name Redacted

May not be able to continue running the session we have weekly which is very valuable to all those that attend

1/18/2024 05:46 PM

Screen Name Redacted

It would be great to keep more of the family centres so better than option 1

1/19/2024 12:27 PM

Screen Name Redacted

1/20/2024 12:22 PM

Same as above response. I have personally attended the antenatal class with my partner before having my son & since him being born I have attended multiple classes and sessions. I have made a wonderful group of friends through doing so which has given me an incredible support network. I honestly don't know what I'd of done without them. If I hadn't done sessions through the family centres I honestly believe I would have become very lonely and would have had no confidence in leaving the house with my baby on my own. This would have isolated me so much and potentially would have caused me to suffer mentally. Going and making friends has benefited me beyond words and has pushed me out of my comfort zone. I would do a 1/4 of the activities I do if it wasn't for the family centres, all starting with the antenatal course.

Screen Name Redacted

1/20/2024 08:33 PM

As above

Screen Name Redacted

1/21/2024 10:53 AM

I am a volunteer and have no family who are service users. I am concerned about the extra pressure being put on the Health service to provide activities for the families I'm in contact with. From what I've seen they are already overstretched.

Screen Name Redacted

1/22/2024 01:01 PM

as it is open to all things like baby massage are maybe used for free by families who could afford to do actives, so it is important money is spent priorit families in need can be less less engaged or aware of support available . should be means tested some how .

Screen Name Redacted

1/22/2024 02:28 PM

Feel Health service should be offering these as they have the opportunity to visit and be with families that may not elect to engage with the services offered.

Screen Name Redacted

1/22/2024 07:44 PM

I only use the stay and play

Screen Name Redacted

1/23/2024 10:30 AM

My eldest had an undiagnosed milk allergy and screamed when I took her to baby massage because she had eczema.. I wasn't supported... only judged... this put me off for life and I didn't take my other 2 so it wouldn't make any difference. If mums want to massage their babies then they can do it at home while following a YouTube vid, without judgement

Screen Name Redacted 1/23/2024 11:53 AM	Not enough provision of centre choices for Southend families however better choice than option 1 (especially when considering the needs of young parents)
Screen Name Redacted 1/23/2024 12:35 PM	as above
Screen Name Redacted 1/23/2024 12:56 PM	As above
Screen Name Redacted 1/23/2024 02:47 PM	I dontvuse family centres now, as my girls are older
Screen Name Redacted 1/23/2024 04:29 PM	This is not actually for my family but for the many families that I refer to the Family Centres for activities and support. If I want to refer to Health services then I would refer to a HV or school Nurse separately. I have seen how the Family Centres in Essex are more Health focused and it is not as bespoke a service as a Family Support worker can provide.
Screen Name Redacted 1/24/2024 08:28 AM	I think we need to still keep the family activities
Screen Name Redacted 1/24/2024 02:05 PM	Reducing the amount is not a good idea as some families prefer or like other places and variety of places eases stress to try and get out somewhere
Screen Name Redacted 1/24/2024 04:32 PM	Same as before
Screen Name Redacted 1/25/2024 01:53 PM	My family have personally needed access to health services for my daughter in the last 2 years. I spoke to my doctor on multiple occasions and he isn't a specialist in the area of support we needed and my daughter suffered for 2 years before I contacted the health visiting team out of desperation. They were fantastic and we were referred to the asthma and allergy team but my daughter hasn't ever had a face to face appointment, been offered a blood test or allergy testing and there is definitely something still going on. I can't imagine how lost families with young children who have SEND feel. Also, vulnerable young children can go for years without being seen by a health visitor or other professional. How are you able to say those children are safe in that time?

Screen Name Redacted

1/25/2024 08:50 PM

Negative impact on the community

Screen Name Redacted

1/26/2024 04:15 PM

Keeping as many play activities as possible is important. I think it does benefit low income families. Health is important but surely this responsibility also lies with GP surgeries.

Screen Name Redacted

1/29/2024 05:36 PM

This affects all our children including my nephew. But it's not about how things affect us as individuals. Many of those that benefit from children's centres the most - the mentally vulnerable and those with SEN or poor education will not be able to answer this survey. This is about all our children, about all our future. I find asking just about our individual families a very skewed way to look at this.

Screen Name Redacted

1/29/2024 08:36 PM

See previous

Screen Name Redacted

1/30/2024 10:13 AM

As before, this feels like the services are being reduced

Screen Name Redacted

1/30/2024 01:56 PM

Both are needed

Screen Name Redacted

1/30/2024 09:42 PM

Health visitor appointments are short and timings can be restrictive. Its adding to their workloads. See other response in 14.

Screen Name Redacted

1/31/2024 05:39 AM

Really keen for others to benefit from baby massage.

Screen Name Redacted

1/31/2024 06:32 AM

This option is preferable to option 1 if changes have to be made. Family Centres are a vital source of support for many families, so the broadest possible availability of services is essential in my opinion.

Screen Name Redacted

1/31/2024 10:40 AM

Same as above

Screen Name Redacted

1/31/2024 12:31 PM

As mentioned previously

Screen Name Redacted

2/02/2024 09:48 AM

There will be a lack of support for families who have no other support

Screen Name Redacted

1/31/2024 01:00 PM

I feel its important to keep these activities due to finance problems or lack off and getting likeminded people together and be with a community. Also to experience various activities that will have a positive impact for me and my child.

Screen Name Redacted

1/31/2024 01:10 PM

At least there will be classes on this option. Option 1 is awful- how can so much budget be allocated to the Pier when young families need it.

Screen Name Redacted

1/31/2024 01:20 PM

I don't want to lose access to all groups currently. I enjoy meeting up with other parents.

Screen Name Redacted

1/31/2024 03:28 PM

All family centres should stay open as they offer so much support for new mums and second time round mums and so on They offer so much support with no judgement!!

Screen Name Redacted

1/31/2024 07:54 PM

You are gonna need extra health services if you cut family centre activities cos there are gonna be a huge rise in mental health. I worry about my partner

Screen Name Redacted

1/31/2024 07:56 PM

Same as above

Screen Name Redacted

1/31/2024 09:02 PM

It's slightly better than the first option but is still not good enough. You want the best for families and to reach out to as many families as you can. Well by reducing the centres only means some people can only reach one or none. Cutting it down is going to affect young children's mental health and adults mental health. Reducing services and groups just keeps parents and children locked up indoors, not good for anyone's mental health. Surely you can cut costs else where rather than the family centres which would affect A LOT of families

Screen Name Redacted

2/01/2024 05:32 AM

It would be a huge mistake for the community

Screen Name Redacted

2/01/2024 10:52 AM

The children will miss out

Screen Name Redacted
2/01/2024 11:05 AM

You have not explained what health service led activities and from my interpretation does not benefit children or families.

Screen Name Redacted
2/01/2024 11:32 AM

As option 1

Screen Name Redacted
2/01/2024 01:51 PM

People go to the family centres because they are robbed off by health visitors! Do health visitors call if they haven't seen you in a while? No! They rarely answer the phone or when they do they do a tick box exercise sometimes without seeing the children! Starting solids is full of parents who tell us they're so grateful for us because the health visitor team are next to useless and palm off nervous parents with leaflets and tick a box to say they've discussed it with them.

Screen Name Redacted
2/01/2024 02:35 PM

Agree

Screen Name Redacted
2/01/2024 02:43 PM

Again im not sure by the wording of this question what you mean - see answer for Q11

Screen Name Redacted
2/01/2024 04:17 PM

Above

Screen Name Redacted
2/01/2024 06:50 PM

As activities should be available in as many centers as possible for reasons already given eg access for all

Screen Name Redacted
2/01/2024 09:38 PM

Same answer as before

Screen Name Redacted
2/02/2024 11:49 AM

Baby massage courses to new mums are so important not everyone has the chance to experience this, however from completing this class many years ago it was invaluable. Being a teen mum, inexperienced and no fellow mum friends it enabled me to meet like minded people.

Screen Name Redacted
2/02/2024 12:20 PM

You are robbing Peter to pay Paul, Our children and their families deserve better, we need Eastwood family centre to continue the good work they have done. Please don't sacrifice us.

Screen Name Redacted

we have only used the play sessions

2/02/2024 07:51 PM

Screen Name Redacted would not use the health related services

2/02/2024 08:18 PM

Screen Name Redacted I go to the group as I know it and so do my children who have SEND I suffer from poor mental health and if you remove the activities for health you end up making my mental health worse.

2/02/2024 08:52 PM

Screen Name Redacted I thinks its better to have the stay and plays / sensory plays still open as its very important for mums and babies social skills/ development

2/02/2024 09:21 PM

Screen Name Redacted Depending on what health services there was available

2/02/2024 09:35 PM

Screen Name Redacted as before

2/03/2024 09:52 PM

Screen Name Redacted I dont use the health services now my children are older and when i did they were not helpful at all my children are covid babies and need the socialisation more

2/03/2024 10:09 PM

Screen Name Redacted less options

2/04/2024 07:32 PM

Screen Name Redacted we tend to come to play activities more than health services as unsure how to book on to health services such as baby weighing - more information on how to book on to things would be helpful especially if people arent on social media

2/04/2024 07:43 PM

Optional question (170 response(s), 124 skipped)

Question type: Essay Question

Q5 | Please provide any additional feedback or suggestions you may have.

Screen Name Redacted I think that reducing the buildings but keeping one within each locality is a great idea and way of saving money. The Family Centres do not have staffing capacity to put on enough Family Centre led activities for it to be worth having 9 buildings. Reducing family centre led activities would lead to poorer outcomes for southend, Bradford has

12/15/2023 01:57 PM

excellent research examples on this. Reduce the buildings not the staff or services.

Screen Name Redacted
12/15/2023 02:35 PM

Family centres need to be in areas of highest need. Also need to link with Primary Care Networks and local schools.

Screen Name Redacted
12/15/2023 03:01 PM

Reducing services and access in early years is just storing up problems for you in the future

Screen Name Redacted
12/15/2023 03:57 PM

Cut down on the managers. Crèche supervisions are pointless.

Screen Name Redacted
12/15/2023 04:02 PM

Any money saved is a false economy. If families do not receive pre birth and post birth support they will need to access other more costly services as little early preventable things will be missed

Screen Name Redacted
12/15/2023 04:11 PM

I appreciate that family centres need to safe money. However it should not result in fewer services being available for families. There must be other ways to reduce costs which does not have impact on family centres.

Screen Name Redacted
12/15/2023 05:39 PM

Please, please, please keep these centres open!! I honestly don't know how I'd have coped as a new mum without these. Some of us parents and children have no other opportunities to socialise or get help or/and advice. They are so very important to the communities, I can't even believe they are thinking of reducing these services.

Screen Name Redacted
12/15/2023 06:16 PM

I strongly believe that if too many of the centres are closed you will isolate a massive percentage of new mums across southend. I have made so many friends through the classes and with the staff I can't imagine how much more alone I would feel if they weren't there. Being a new mum is very lonely and going from a very social job to being home 24/7, I am already struggling with the mental side of things I honestly think I'd be much closer to postpartum depression without access to the centres.

Screen Name Redacted
12/15/2023 06:56 PM

It is VITAL to so many families, parents and carers to keep these centres up and running. Without them my child would not be as well socialised, and happy. I would not feel confident in many aspects of parenting without the support of the family centres in so many ways. I wish I could repay my thanks to all the staff. Amazing.

Screen Name Redacted

12/15/2023 08:15 PM

You have mentioned about the health visitors being able to support with toileting and starting solids however this is not available in my area. Without the family centre offering this I would not have had the information and continued support I needed when my baby started weaning. I would have probably given my child ready made jars of food, I would not have know the extra information around the ingredients and how this can be an unhealthy choice for my child. In my area the health visitors are great but I will now not see them until my child is over a year old, that is a very big gap with little support.

Screen Name Redacted

12/15/2023 10:01 PM

These sessions are amazing and the staff who run them are lovely. We could not be without these sessions. Eastwood and prince avenue are fantastic venues for these classes.

Screen Name Redacted

12/16/2023 08:31 AM

Keep 6 centres, drop st lukes, blenheim and centre place. Keep family centre staff running workshops, the health visitors wouldnt cope with extra work load. Keep baby massage. The staff are all amazing, everyone loves their job and cares about what they do. The summer fun days are great, the Christmas parties are fun, the feedback gained from these would prove that.

Screen Name Redacted

12/16/2023 10:13 AM

The family centres and their staff have played such a vital role in supporting me as a first time mum! Whilst we don't want to see any close down or any jobs lost, I understand that cuts need to be made and as long as we are able to keep a number of the centres open and continue to provide most of the services offered (even if it is reduced) then I think this is a great compromise! We don't want to see these all sadly close in the future so if we can prevent that now but closing one of the centres and reducing the offer, I think this is a good way forward. Thank you again to all the amazing family centre staff!

Screen Name Redacted

12/17/2023 09:41 AM

Many families who really need to attend Family Centres have transport difficulties and it is essential that services are within walking distance or easily accessible on bus routes

Screen Name Redacted

12/17/2023 03:14 PM

I just think it is disgusting that you are considering reducing the family centre service right down to YOUR preferred option. I can only hope all of our feedback is really consider to help keep as many of the centres and session open and running as possible.

Screen Name Redacted

12/17/2023 06:54 PM

Having an anonymous box for those who can donate towards the centers.

Screen Name Redacted

12/17/2023 09:26 PM

These services have been vital for me and my family. Two boys under 5. There are so many families that don't have a strong family to help so these services are so important for the community

Screen Name Redacted

12/18/2023 09:55 AM

I strongly believe we should deliver as many services as possible. Baby massage is very expensive to access in the community and this is so important for attachment in babies early months. I believe a lot of parents/carers would not be able to afford to access this service. I also believe that the starting solids and toilet training workshops are needed as we often receive referrals for this from health.

Screen Name Redacted

12/18/2023 09:58 AM

Don't close these centres because they provide the support young mums and new mums help they may need, it also helps with your mental health and well-being and the kids thrive from going to the classes

Screen Name Redacted

12/18/2023 10:59 AM

X

Screen Name Redacted

12/18/2023 12:07 PM

If early development is so important to Southend City Council they would not be attempting to remove/change, an amazing service. Led by incredibly knowledgeable and supportive people. We understand modernisation may be needed to improve services. But this is about saving money. The council would be removing one of its greatest assets as these services are not available under other councils and I cannot stress how important they have been to me and my family.

Screen Name Redacted

12/18/2023 12:43 PM

Any new jobs please send to hwood84@hotmail.com. You guys are brilliant

Screen Name Redacted

12/18/2023 12:55 PM

Stopping playgroups at the centres would be hard for us as we use them but having additional ones would be great. The sessions we go to are busy and everyone appreciates the service

Screen Name Redacted

12/18/2023 02:00 PM

1. ABSS funding has caused a greater divide and unequal provision than family centres. Reinvesting funds to those who need it, not blanket postcodes. 2. Evening and weekend provision 3. Peer support and community access/ownership/opportunities to facilitate for

ourselves 4. Intergenerational activities 5. Not limited to these buildings 6. Employing peer support mentor/volunteer coordinator to invest in people and an asset based community development approach

Screen Name Redacted

12/18/2023 02:08 PM

I suggest the council stops attempting to close our family centres and library's resulting in negative impacts on our children and future generation. Maybe if the council stopped threatening to impact children's education to save money and looked elsewhere at better ways to structure their flawed system that it may be more beneficial. Perhaps cut the money spent on traffic wardens and countless weeks of "free" fireworks to invest in our children. The fact we are battling to keep these services open so our children can learn and read is disgraceful. Swapping books for fireworks is not the answer here.

Screen Name Redacted

12/18/2023 02:17 PM

Go back to government and discuss putting up taxes by 1%. You cannot keep cutting much needed services and expect a balanced and caring society. Reverse councillors expense increase. Councillors have on-line meetings, removes need for meeting rooms.

Screen Name Redacted

12/18/2023 02:45 PM

The family centres are out of this world amazing. My maternity leave would have been completely different without them. They are the back bone of Southend maternity support. Do not cancel them please! It's a luxury that our council should be proud of!! Keep them on!

Screen Name Redacted

12/18/2023 03:17 PM

The educational courses provided by the centres such as antenatal and starting solids are invaluable. I had a HV come to my house to discuss starting solids but the course was so much more indepth and helpful. I also want to repeat how important the playgroups are. They always seem to have a great turnout and it gets mum and baby out of the house to a safe and free environment. When you're on maternity leave you can't afford lots of expensive activities and you also need to be around other families who can support during the tough times of raising a baby. I think without the support provided by family centres, things like postnatal depression and anxiety will increase and so will demand on health professions if you remove the much needed peer support. The staff at the family centres are also excelling and so supportive.

Screen Name Redacted

12/18/2023 06:46 PM

Closing centres and reducing activities will have a great negative impact wherever you do it.

Screen Name Redacted

12/18/2023 08:42 PM

Eastwood has very limited groups for under 5's I had to travel far when my child was younger and missed a venue within walking distance. The family centre was the only and best option for us

Screen Name Redacted

12/19/2023 06:26 PM

I do feel health should be focused on but there needs to be a balance between that and family centre activities.

Screen Name Redacted

12/20/2023 12:11 PM

Close the lot. Let people pay and provide their own facilities.

Screen Name Redacted

12/20/2023 02:26 PM

You need to provide greater granularity on attendance data to make an informed decision. There is nothing in the pack that sets out which services are used where.

Screen Name Redacted

12/20/2023 07:02 PM

I love all the centres

Screen Name Redacted

12/20/2023 07:56 PM

I wish the stay&plays would still keep on, maybe less often, throughout the holidays, it's really useful

Screen Name Redacted

12/20/2023 09:25 PM

There have already been enough cuts to family and children centres when they can be lifeline to parents, particularly mothers. They are often the frontline of safeguarding and wellbeing for families who may otherwise slip through the net.

Screen Name Redacted

12/20/2023 09:36 PM

If some centres have to close, is there an option to have more activities back to back? I feel like the current schedule is quite sparse so having a more dense timetable but less locations wouldn't impact me personally as I can drive to different centres if needed (but not everyone can)

Screen Name Redacted

12/21/2023 07:09 AM

Please do not close these centres, they provide a huge amount of support for may families

Screen Name Redacted

12/21/2023 11:55 AM

Please increase support for families

Screen Name Redacted

12/21/2023 12:48 PM

I think the amount of play / messy play sessions at family centres is great as the different times / locations suit different aged babies. Any reduction in these would be really sad. I've been to lots. Of the

summer fun days and they were amazing. Also the staff running the play sessions at family centres are all so nice and helpful.

Screen Name Redacted

12/21/2023 01:16 PM

The soft play sessions are very unsafe as there are no padded mats or not enough padded mats available and my daughter fell straight onto the hard flooring and really hurt herself. If you go to soft play elsewhere proper padded mats/flooring is provided

Screen Name Redacted

12/21/2023 01:16 PM

There is already much information and activities in health and no free activities for children out in the community. My children love not only the staff but the safe space the family center led activities bring. It has impacted their development and relationships with other children. As a mother of 2 under 2 it can be difficult to go out to places on my own, the family centers provide us with a safe space that my children can learn and explore while giving myself support when needed. Not only are our physical needs met (by the activities) but our mental wellbeing too, the staff are always about to talk to which allows you not to feel alone but also to get advice or point in the right direction if needed. The increase of Family Centres and their activities is vital and provide so much valuable space and information for young children to grow.

Screen Name Redacted

12/21/2023 02:06 PM

I work for a local service that is meant to be able to book rooms at the centres to see mums in that we work with. It is next to impossible to book these rooms and despite there being a need for it, the service is just not available or accessible.

Screen Name Redacted

12/21/2023 06:54 PM

ABSS run fantastic breastfeeding support groups but this is restricted to certain areas. There's is nothing at Blenheim, or Eastwood etc which is a huge thing missing as many mums start breastfeeding at birth but due to difficulties and no local support, many give up which costs the NHS greatly each year

Screen Name Redacted

12/21/2023 08:25 PM

Family support will be lost and sadly health visitors do not have the desire to offer family support sessions. The value of universal sessions should never be overlooked. I do think baby massage could be referral only. I was surprised when I found out this was free(referral only in Essex). I cannot tell you how amazing the baby 2023 sessions were and I have forged some amazing friends that I still see (20 months later) from this who have been a support line for peer support. Also sensory play is amazing and given some great, affordable activities to do at home

Screen Name Redacted

12/22/2023 03:10 PM

Need more morning sessions

Screen Name Redacted

12/27/2023 02:38 PM

need a modern booking system and app

Screen Name Redacted

12/28/2023 09:08 PM

Need to look at the attendance figures. Need to look at the abs findings which should influence future provision. Does health have the capacity to increase provision. What will you do in the centres when they are not delivering services. How will you link with the charities which have been forced to step in and deliver services that were previously delivered by children's centres. Shouldn't the family support duplication with other council services be sorted out first

Screen Name Redacted

1/02/2024 12:23 PM

We as a family love the services and activities provided by the centres and would deeply miss them if they were to be reduced.

Screen Name Redacted

1/03/2024 06:57 AM

These services have been essential for me and my husband prior to having our little boy, the antenatal classes were fantastic to now using the service with my little boy. If I hadn't have had access to the baby 23 and baby massage I would be in a very different position now and this helped me to gain the confidence to go to more classes and make new friends and meet other mums in the same position. This is a valuable platform to do so and there should be more support for new mums and families and no cut backs should be made. Money should be invested to help increase the offering.

Screen Name Redacted

1/03/2024 11:09 AM

More SEN sessions to be brought to friars family centre rather than summer court as for people in Shoebury this is quite a distance to travel. This would then help children/parents like myself who need these sessions as well as stay and play.

Screen Name Redacted

1/04/2024 06:31 AM

Start making people pay for the service they use

Screen Name Redacted

1/04/2024 10:37 AM

Please do not close the centres. People that don't drive will find it harder to get to a centre further away.

Screen Name Redacted

1/04/2024 12:58 PM

None of the councillors have young children or have attended a session so how the hell can they make a decision on closing the centres! They don't understand the support they give to people like

myself who suffered with post natal depression. Closing them will affect so many families negatively and increase the leaves of mental health issues and isolation in the community

Screen Name Redacted

1/04/2024 03:06 PM

To consider access to the centres. I always found it difficult to park at Hamstel and not being able to bring buggies into Blenheim really put me off using the centre (I wasn't happy that the buggy was secure left outside and I often had a sleeping baby and a long wait to see the Health Visiting team for baby weighing and so waking me baby to sit or stand in a queue was not ideal.)

Screen Name Redacted

1/04/2024 04:24 PM

Family centres, attached to schools, are probably better than stand-alone buildings. There needs to be good parking nearby. The activities offered need to be advertised more or are they done on referrals? Perhaps close those centres that are not well attended or where there are 2 close by.

Screen Name Redacted

1/04/2024 05:27 PM

All community spaces including community centres, family centres serving the community need reviewing to ensure they support their community and needs. The name family centres is also dated and services in them are really until child goes to school so only relevant for residents for a particular period of life. Community centres were handed over to communities some 10 years + maybe this should happen with family centres now?

Screen Name Redacted

1/04/2024 09:55 PM

Keep the children's centres, for over 30 years they have been an underpinning support service for countless children and families. My mum was among those who helped to set them up all those years ago and they were so needed then and they continue to be a necessary service in Southend as a whole. Pulling the services will see isolation grow, under 5s accessing less play and learning opportunities, children starting school with delays in social skills, communication and language, unpotty trained, poor diet, routines..... The services are as fundamental now as they were when they were set up and will continue to be for the foreseeable future. Parents, carers and children need and deserve the services and support that children's centres provide to all that use them, rely on them and will do in the future.... Save our children's centres, save our children's futures, support them now and save their futures, a supported family and children have been chances of success, let's break the cycle of broken parents and children. It takes a community to raise a child, children's centres are at the centre of our communities.

Screen Name Redacted

1/05/2024 12:47 AM

It would also be good if the children's centres were available to hire privately for birthday parties to gain additional revenue.

Screen Name Redacted

1/07/2024 10:04 AM

Restructure family centres to reach their full potential of early intervention and prevention with clearly defined and agreed multi agency delivery that is integrated rather than competing.

Screen Name Redacted

1/07/2024 11:29 AM

Please remember not everyone drives and although they're all based in Southend, Shoeburyness is miles from Southend east!

Screen Name Redacted

1/07/2024 06:01 PM

<https://theneurodiversityfamilyhub.org/> With experts of lived experience

Screen Name Redacted

1/07/2024 09:36 PM

Leave things as they are these services are much needed and should not be reduced!!+

Screen Name Redacted

1/08/2024 10:31 AM

N/A

Screen Name Redacted

1/08/2024 11:56 AM

Don't close the family centres, it will detrimentally impact southend and families. The NHS does not provide enough support for new mums and dads, as it is.. the family centres bridge this gap, provide excellent support and prevent post natal depression in new mums by giving support, community, knowledge, mental health help when needed and the ability to meet others easily and make new friends.

Screen Name Redacted

1/08/2024 03:23 PM

Without the Southend Children Centres learning to parent would've been very hard on me mentally. I found 4 great friends through baby 2023 and we all were there to support each other. I have met so many lovely people at various sessions and groups and it would be a great loss to the local community. I always think how lucky the people who have access to these services are

Screen Name Redacted

1/08/2024 03:37 PM

Perhaps the council needs to learn how to mudget better, the sorry state you are in caused by your own financial mis management that you are now trying to take away/significantly reduce vital community services - family centres, libraries, cultural events (luminiocity for example)

Screen Name Redacted

I am quite busy but have tried my best to complete this survery (I

1/08/2024 09:17 PM

have found it a bit difficult to understand but perhaps needed longer to read everything?). But essentially I wanted to say that I have really benefitted from a number of services provided by the family centres / run at the family centres (including Yoga4all at Friars which was not mentioned). I feel any reduction in these services/access to services can only have a negative impact for local parents/carers/children. I found life with a newborn quite difficult and found travelling anywhere stressful and was grateful to have local services available to drop in/low cost without having the stress of committing to long expensive courses. Many parents are earning less whilst on mat/pat leave so it is so valuable having these free/low cost things available as it can be a lonely and difficult time.

Screen Name Redacted

1/09/2024 04:09 PM

With my first child I lived in abss area, but my second I didn't. It was very frustrating not being able to access the same opportunity with both children.

Screen Name Redacted

1/09/2024 09:53 PM

Would be really sad to see the family centres reduce. They were there for me and my baby during covid times and some of the hardest times becoming a parent. To have Free courses available to parents would be amazing. I would love to parent and children first aid courses run by award winning Mini First Aid who won Dragons Den in local family centres

Screen Name Redacted

1/10/2024 09:56 AM

If the proposed options go ahead definitely baby massage needs to be included, a minimal cost session that so many new mums get so much out of, sometimes a gateway service into the centre.

Screen Name Redacted

1/10/2024 05:41 PM

The services are really important for mothers on very little maternity pay and provide a lifeline to us in the community

Screen Name Redacted

1/11/2024 02:12 PM

The family centres are a valuable and unique offer from the council and this should be taken as an opportunity to reflect on how things can be streamlined for residents - the sessions are run by dedicated staff but the locations feel like they are under utilised. I would suggest reviewing the following operational functions: - Length of session - Registration process (offer an electronic approach - maybe with ipads at the centre) - Introduce a booking systems (possible limit to number of sessions that can be booked on) - Streamline the activity with other areas for families and culture in the city - Look into developing a subscription service for some sessions i.e. baby massage or antenatal classes (subsidised compared to what people would pay in the market) - Create testimonials from service users

(recommendations/campaign to boost usage and take up in each location) Many thanks

Screen Name Redacted

1/11/2024 08:26 PM

I would suggest maybe looking family fundraiser where you use the centres to make stuff to sell which can get the kids involved in stuff like arts and crafts. Also looking at other things community days such as cake sales etc

Screen Name Redacted

1/11/2024 08:37 PM

I don't think the council realise how much parents rely on these groups! They are the first steps for many new parents to make friends and for them and their children to socialise and learn something new. The staff are all amazing and it wouldn't be the same without them. I think offering some sort of fundraiser would be a great way to raise some funds or some form of donation for sessions.

Screen Name Redacted

1/11/2024 11:24 PM

Children in Southend are in urgent need of support, any reduction in funding and support would be atrocious, as a teacher I see every day the results of lack of funding and lack of social support for young people. so why take away the support they may receive when they are youngest and going through some of the most rapid developments in their lives . There are plenty of other areas where funding could be cut (usually in vanity projects or salaries of the highest earners within the council).

Screen Name Redacted

1/12/2024 12:56 PM

You need to keep all of the services that are currently available. Instead of shutting things down you should be expanding and opening more centres over more days and times. The family centres have provided a huge support throughout pregnancy and since. Lots of opportunities to learn and mix with people at the same stages as you. They've created a group of friends for my baby right from birth, that still one year down the line all meet up and get to grow up together. Yvonne and Emma have been super helpful from the antenatal classes all the way up til now. They deserve better recognition and shouldn't have to constantly worry things may get shut down. We learnt more through the family centres than from the home health visitor team. Eg the starting solids workshop was amazing. The HV didn't even discuss this in the designated solids appointment! Shutting things down punishes families that can not afford to take their babies and toddlers to soft plays etc. we are fortunate that we can but others might not be. It also punishes mothers that need extra support during the early stages, it also shows you don't care about the local children having access to grow up with opportunities to learn and enjoy things they otherwise wouldn't have the chance to

Screen Name Redacted

1/12/2024 01:24 PM

We love you

Screen Name Redacted

1/12/2024 10:04 PM

N/A

Screen Name Redacted

1/13/2024 09:09 PM

If funding is an issue couldn't parents attending the activities pay a donation? It might not need to be a lot but across the weeks it could add up.....?

Screen Name Redacted

1/14/2024 04:02 PM

My concern is that by reducing the number of centres where stay and play sessions are held will make it harder for families to attend. Not everyone has access to a car so can not travel to a centre out of walking distance

Screen Name Redacted

1/16/2024 12:07 AM

I feel I've detailed a lot above so I hope that is helpful.

Screen Name Redacted

1/16/2024 03:58 PM

Closing these sites will have a huge impact on many parents that don't like to take that step and get out with their little ones. It will affect alot of parents mental health. Also being free activities, it really benefits the children because parents that can't afford groups rely on these alot. Myself included.

Screen Name Redacted

1/17/2024 10:55 AM

To keep the well planned, busy, stay and plays at all the centres.

Screen Name Redacted

1/17/2024 11:08 AM

Princess of Wales very passionate about Early Years -need her to support to keep all centres open. Motherhood can be isolating Family Centres are vital. Young children need to mix and take part in activities they may not do at home. Children need all of these centres.

Screen Name Redacted

1/17/2024 11:16 AM

Stay and play at the children's centres and baby play are amazing and so good for socialisation for both parents and children.

Screen Name Redacted

1/17/2024 12:07 PM

Q.19 CONTD RESPONSE: and the three are still best friends. Sharing advice to which they were given by the ladies at the family centre. Q 20. It is vital these 9 family centres remain in place. They are essential in helping mums and children in a variety of ways. The staff that run these centres are amazing. Kind, caring and can assess

situations 'as and when' interventions are required. They produce a stimulating environment for the children each week and the children are happy. They form lovely relationships (as do the mums) and learn together the importance of sharing, manners, and behaviour; equipping them ready to move forward into school. Its a true benefit to everyone's 'mental health', well being and confidence.

Screen Name Redacted

1/17/2024 12:29 PM

Please do not get rid of the family centre at centre place, It should be a main centre for anyone to access and gain support

Screen Name Redacted

1/17/2024 12:52 PM

Children's centre are amazing. Drs are where health services should be

Screen Name Redacted

1/17/2024 02:51 PM

The current family centre service works perfectly & is evidently working as the schemes are so busy

Screen Name Redacted

1/17/2024 04:42 PM

Please do not take our family centres away.

Screen Name Redacted

1/18/2024 05:46 PM

It would be awful to shut the centres and reduce the services what provide invaluable support to so many

Screen Name Redacted

1/18/2024 06:12 PM

Centre place has been some where me and my 3 girls have gone for years we have recieved some amazing support from there

Screen Name Redacted

1/19/2024 12:27 PM

As many of the Centres as can be saved would have a big impact on me and my just growing family. As a resident of Southend, and raising my family here, I have been bragging to others outside the area of how proud I am to live somewhere that values family life and seeks to promote and develop it.

Screen Name Redacted

1/20/2024 12:22 PM

To reduce any services would be an injustice to parents and new babies arriving. The services are priceless. I know I would personally rather make a small contribution to each class I attend and for them to all remain running. It's great that they are free but I would rather pay than loose the service completely. Options should be given to accommodate this.

Screen Name Redacted

1/22/2024 01:01 PM

it is important those children who are most deprived or require additional care and nurturing can access supportive programs

Screen Name Redacted

1/22/2024 02:28 PM

Despite not using on a personal level I can see how needed the services are to support families, working in Early years can see year on year where families are struggling with how to approach behaviour, toileting etc

Screen Name Redacted

1/23/2024 10:30 AM

There needs to be more support from birth to teen but without judgement. There is no pathway support for send or signposting. The whole thing is a joke

Screen Name Redacted

1/23/2024 11:53 AM

Southend families who may be young or unemployed or choose not to work or choose not to place their children in nursery settings, still need access to close by family centres. Grandparents of working parents also use family centres close to them or close to their grandchild's location. Other Childrens' Services are closing in Southend, please do not remove good Services for families in this area, we are not all on the 'wealthy sprectrum' and need these Services for the Community to continue to grow well and for Southend Children to be given every chance for a good future.

Screen Name Redacted

1/23/2024 12:35 PM

I agree that there is a duplication of activities and some resistance from Family Centres to work with partners.

Screen Name Redacted

1/23/2024 12:56 PM

The numbers used in the data are reflective of total footfall . A lot of the focussed groups which may naturally have smaller number may have been overlooked but are of equal to, or arguably larger importance. The families we support use the services at Summercourt as a lifeline and if they are no longer available may lead to further isolation.

Screen Name Redacted

1/23/2024 02:47 PM

I used to go to almost every stay and play travelling between children centres. I drive to all of them and always looked out for the ones that had parking spaces. These were life saying classes, as at rhe time I was new to southend and did not know anybody. I used the services for few years .

Screen Name Redacted

1/23/2024 04:29 PM

Please do not change the Family Centres again. This has happened so many times in recent years and causes chaos for the families who rely on the support they receive.

Screen Name Redacted

1/23/2024 09:24 PM

The centres have been a huge support during my first pregnancy. They have continued to support me now during the early stages of my daughters life. I would like there to be more sessions available especially for young baby's. Everyone I have met that works at the centres have been extremely helpful, knowledgeable and friendly.

Screen Name Redacted

1/24/2024 08:28 AM

The centres should also provide access to family therapy

Screen Name Redacted

1/25/2024 01:53 PM

You might be able to tell from my form but I feel passionately about the services that are provided to children in their early years. It is so vital that families are given the right support and knowledge to parent the best way possible. There is so much research around the first 3 years in particular and I think the best way to serve Southend as a community, is to know exactly what the needs are of local families and provide as much support as possible.

Screen Name Redacted

1/25/2024 08:50 PM

These community spaces are a good space for people to get together and reduce isolation.

Screen Name Redacted

1/29/2024 05:36 PM

ABSS should be abolished. All children deserve excellent start in life and by making sessions universal, there is no stigma, poor and wealthy, SEN or none all mix together, all support each other as a proper community. We used to have that. It has now been destroyed and the council seeks to destroy it further. Shame on you!!

Screen Name Redacted

1/30/2024 10:13 AM

The staff at the centres are very supportive and it's really important to me that the centres remain open as they are. Savings should be made elsewhere.

Screen Name Redacted

1/30/2024 09:42 PM

At a time where there are concerns on some children being behind when starting school, concerns for the health of women and parents cutting these services would have a direct impact on increasing costs for other services.

Screen Name Redacted

1/31/2024 11:32 AM

I visit the Eastwood centre at least once a week, it is such a busy session I have to get there at least 10 minutes before opening time to get in as so many people love this centre. It is clean, friendly and feels safe for me and my child to play. If this centre was taken away I feel it would have a very negative impact on the Eastwood community. My daughter would be so upset if her Wednesday session, what she loves was taken away from her.

Screen Name Redacted

1/31/2024 12:31 PM

Please do not stop the SEN support/clubs. These really mean so much to both parents and children. It would be great if there were more available.

Screen Name Redacted

2/02/2024 09:48 AM

This will have a huge impact on the local community

Screen Name Redacted

1/31/2024 01:10 PM

Please don't close Prince Avenue

Screen Name Redacted

1/31/2024 01:20 PM

The family centres and all they provide are important to everyone not just me.

Screen Name Redacted

1/31/2024 02:24 PM

It is very good approach. Should be continued further and our baby really enjoys the sessions and engagement

Screen Name Redacted

1/31/2024 03:28 PM

Please, please keep all the family centres open

Screen Name Redacted

1/31/2024 07:54 PM

The change in my partners mood and life is extremely significant with her joining family centre activities. She is so much happier. I worried about her if option 1 or 2 are chosen

Screen Name Redacted

1/31/2024 09:02 PM

As you can see I have used nearly all services they provide. I go to 2 baby groups a day with my 2 year old daughter. I have been taking her since she was 6 weeks old, we cannot afford any type of childcare and this is the best alternative to get her out and about and playing and communicating, developing and learning alongside other children. If you were to cut the family centres down, that would be heart breaking not only to my family but a lot of families. The baby groups they do are not ever quiet, there are always a lot of families turning up at all of the locations they offer so to cut the amount of centres and to cut the amount of groups they have on would dramatically affect a lot of families in Southend. Young children and parents mental healths will drop severerly. Surely there's another area the council can look in if you need to cut costs. Cutting child play groups is definitely not the one to choose!

Screen Name Redacted

2/01/2024 10:52 AM

I am sure parents would be willing to pay for sessions even a small £1 fee would be a big help.

Screen Name Redacted

2/01/2024 11:05 AM

If you are struggling for funds sack some of your workers

Screen Name Redacted

2/01/2024 11:32 AM

Moving activities around different children centres is not helpful as clients get used to attending a group and struggle to move to a different group, this causes problems with footfall. Decommissioning so many services for vulnerable clients all at once will impact our community so negatively. Trying to do this with less qualified staff for less money will not have same impact and just shouts the lack of understanding from the director of public health, which mirrors our current government, so sad for Southend

Screen Name Redacted

2/01/2024 01:51 PM

Leave the centres alone and make cuts somewhere else! Why is this even being considered????

Screen Name Redacted

2/01/2024 02:35 PM

Reduction of centres to make savings for the council is good, but I feel that council should also show where these savings would be used for. Also, council should add more class spaces for the remaining centres (option 2) to accommodate families who wants to attend these classes.

Screen Name Redacted

2/01/2024 02:43 PM

Family centre activities and sessions are a lifeline for some parents and I believe reducing the services significantly would be detrimental to some who are isolated and struggling. The positives that I have found from using the services are; The staff who are always helpful, cheerful and supportive. The fact that you dont have to book as babies can be unpredictable. That I have made friends through regularly attending some of the groups. My daughter gets to have interaction with other babies - something that as an only child in a family with no other babies is very important. I have felt more empowered as a Mum from the starting solids and baby massage sessions. Play sessions have given me ideas of how to play and learn with my baby at home - it also gives her a chance to play with a wider range of toys and learning items that we maybe dont have ourselves at home. The downsides are simply that sometimes the timings dont work for us - baby is napping, there is a clash with something else or just cant quite get out of the house in time. Also I think that the sessions could be longer - I have attended when theres only 20 mins left just so my daughter gets to have some play and interaction. If the sessions are to be fewer could they be longer? That way parents and carers get more opportunity to come. Travel was mentioned in the proposal document - I am fortunate that I can drive and have a car but not everyone I know with a baby drives and has to

travel to sessions, usually on foot. For those where travel is an issue reducing services or consolidating them at one of the main venues could be an issue which forces them not to come - again making them more isolated from group support and interaction. Could monthly or two weekly sessions take place at some of the extended/outreach sites - so at least parents and children would have the opportunity to benefit from the group support even if it is not every single week. They would still have the option to travel further for weekly groups and activities.

Screen Name Redacted

2/01/2024 04:17 PM

Please don't close our beloved centres. They are a community staple

Screen Name Redacted

2/01/2024 06:50 PM

Keep all centres open to all. It might look as if money can be saved but it won't be long before the negative impacts of loss of these services will be seen in the community and there will be a cost in other areas including health, mental health, antisocial behaviour etc

Screen Name Redacted

2/01/2024 09:38 PM

Please don't close any centres down! It's so important to the community to keep these open and for people to keep their jobs that they are so good at.

Screen Name Redacted

2/02/2024 11:49 AM

I urge you to consider the parents and children of our future. I dread to think of the outcome if the centre closes and less parents and children can benefit from the centres. What the centres offer is invaluable to the community.

Screen Name Redacted

2/02/2024 07:51 PM

To keep the well planned, busy stay and plays at all centres

Screen Name Redacted

2/02/2024 07:59 PM

Princess of Wales very passionate about early years, need her support to keep all centres open. Motherhood can be isolating - Family centres are vital, young children need to mix and take part in activities, they may not do them at home. Children need all of these centres.

Screen Name Redacted

2/02/2024 08:18 PM

Stay and play at the childrens centre and baby play are amazing and so good for socialisation for both parents and children

Screen Name Redacted

2/03/2024 09:35 AM

I think that the government needs to remember that we are raising the future of the country and a positive upbringing for the child should

always be in their best interest. Having a baby can be incredibly challenging and really tests your mental health, this is coming from someone who has never suffered with mental health issues. Support from other mums and family led facilities is absolutely paramount and this helps you get through every day, I think if you reduce this support you are putting mothers/fathers and babies at risk.

Screen Name Redacted

2/03/2024 12:12 PM

Stop where the money is unnecessarily spent. Stop paying people who waste council's money in the name of housing and support when they are healthy and sit and eat at home for no reason.

Screen Name Redacted

2/03/2024 10:09 PM

Taking away the centres may save you money in the short term but long term it will be a disaster I had very poor mental health with my twins and the staff at the centres were the most supportive people in listening and helping giving me the confidence to leave my house with twins and I felt like I really mattered to them I was a person not a number

Screen Name Redacted

2/03/2024 10:21 PM

It is my belief reducing centres this will cause more

Screen Name Redacted

2/04/2024 07:43 PM

more clarity on how to book on to activities if required at centres if dont have access to social media

Screen Name Redacted

2/04/2024 07:50 PM

food banks linked to cookery, we have no car so need to be easily accessible

Screen Name Redacted

2/04/2024 07:58 PM

It would be fab to have even more play sessions offered at hamstel as well as more weight clinics there

Screen Name Redacted

2/05/2024 10:12 AM

Why do you need to take resources from the most useful services to support those of low income and social status/ need can budgets not be cut elsewhere we should invest more not less in children's futures

Optional question (140 response(s), 154 skipped)

Question type: Essay Question